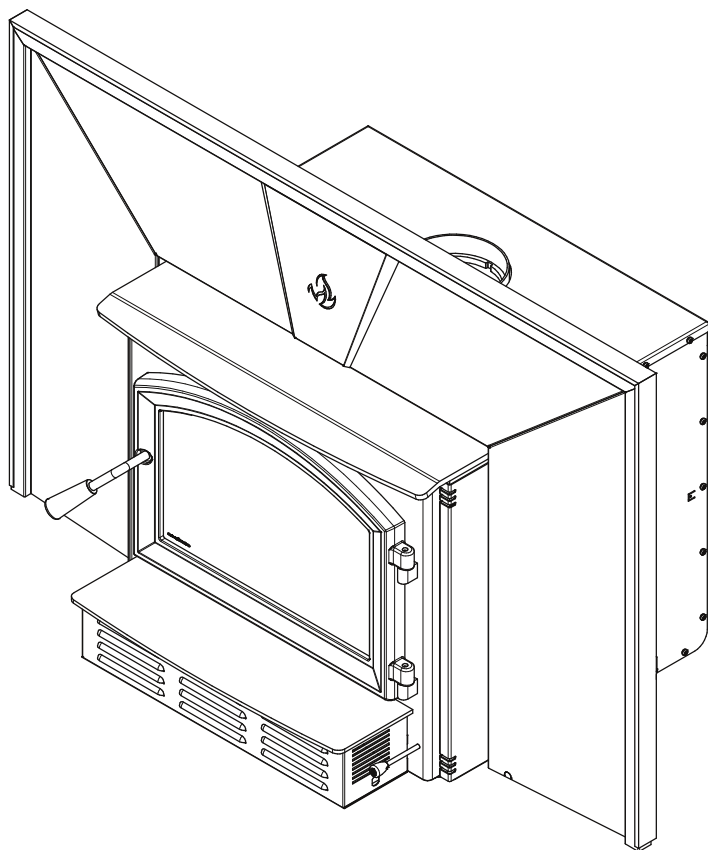


## SOLUTION 2.3-I INSERT (EB00064 Model)

ENGLISH



Safety tested according to  
ULC S628, UL 1482 and  
UL 737 by an accredited  
laboratory.

US Environmental Protection  
Agency phase II certified  
wood insert compliant with  
2020 cord wood standard.

**EPA**  
**≤2.5 g/h**

CONTACT LOCAL BUILDING OR FIRE OFFICIALS ABOUT RESTRICTIONS AND INSTALLATION INSPECTION REQUIREMENTS IN THE AREA.

READ THIS ENTIRE MANUAL BEFORE INSTALLATION AND USE OF THIS WOOD INSERT. FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT IN PROPERTY DAMAGE, BODILY INJURY OR EVEN DEATH.

**READ AND KEEP THIS MANUAL FOR REFERENCE**

Dealer: \_\_\_\_\_

Installer: \_\_\_\_\_

Phone Number: \_\_\_\_\_

**Serial Numbrer:** \_\_\_\_\_

#### ONLINE WARRANTY REGISTRATION

If the unit requires repairs during the warranty period, proof of purchase must be provided. The purchase invoice must be kept. The date indicated on it establishes the warranty period. If it can not be provided, the warranty period will be determined by the date of manufacture of the product. It is also highly recommended to register the warranty online at

<https://www.enerzone-intl.com/en/warranty/warranty-registration/>

Registering the warranty will help to quickly find the information needed on the unit.



# CERTIFICATION PLATE



STANDARDS / NORMES D'ESSAI:  
 Certified to / Certifié selon ULC S628  
 Certified to / Certifié selon UL 1482  
 Certified to / Certifié selon UL 737  
 CSA B415.1-10  
 Control number: 4002461  
 (March/Mars 2018)

LISTED SOLID FUEL BURNING  
 INSERT APPLIANCE  
 APPAREIL ENCASTRABLE À  
 COMBUSTIBLE SOLIDE HOMOLOGUÉ

MODEL / MODÈLE :  
 SOLUTION 2.3-I

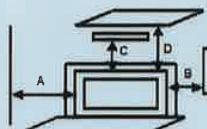
Serial Number  
 No. de Série

1

## Clearances to combustibles / Dégagements aux combustibles

Measured from insert body

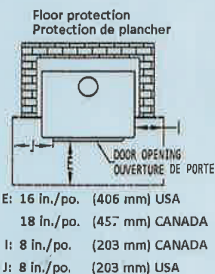
Mesuré à partir de la chemise de l'encastable



Blower / Ventilateur:  
 115VOLTS, 0.8 AMPS, 60Hz

Combustible side wall  
 Mur côté adjacent  
 Combustible side surround [1]  
 Parement latéral combustible [1]  
 Combustible top surround [1]  
 Parement supérieur combustible [1]  
 Combustible mantle shelf [1]  
 Tablette combustible [1]  
 Combustible top surround with shield [1][2]  
 Parement supérieur combustible avec écran [1][2]  
 Combustible mantle shelf with shield [1][2]  
 Tablette combustible avec écran [1][2]

A: 16 in./po. (406 mm)  
 B: 9 in./po. (229 mm)  
 C: 27 in./po. (686 mm)  
 D: 27 in./po. (686 mm)  
 E: 21 in./po. (533 mm)  
 D': 21 in./po. (533 mm)



Floor protection  
 Protection de plancher  
 E: 16 in./po. (406 mm) USA  
 18 in./po. (457 mm) CANADA  
 I: 8 in./po. (203 mm) CANADA  
 J: 8 in./po. (203 mm) USA

[1] Subject to a maximum protrusion (consult owner's manual) / Sujet à une saillie maximale (consultez le manuel d'instructions)  
 [2] Consult owner's manual for additional details concerning shield / Pour plus de détails sur l'écran consulter le manuel de l'utilisateur.

### PREVENT HOUSE FIRES

- Install and use only in accordance with the manufacturer's installation and operating instructions.
- Contact local building or fire officials about restrictions and installation inspection in your area.
- Use with solid wood fuel only. Do not use other fuels.
- Risk of smoke and flame spillage. Operate only with door closed or door open with screen door installed. Open door or remove screen door only to feed the stove.
- Do not connect this unit to a chimney serving another appliance.
- Install only in masonry fireplaces. Do not remove bricks or mortar from masonry fireplace.
- The non-combustible floor protection in front of the unit should have an R value equal or greater than 1.00 extending 23 inches (584 mm) in front of the insert if the hearth elevation is lower than 5 inches (127 mm) or extend 16 inches (406 mm) (USA), 18 inches (457 mm) (CANADA) without an R value if the hearth elevation is higher than 5 inches (127 mm).
- Connect to a code-approved masonry chimney or listed factory-built fireplace chimney with a direct flue connector into the first chimney liner section.
- Do not overfire. If stove or chimney connector glows, you are overfiring.
- Inspect and clean chimney frequently. Under certain conditions of use, creosote buildup may occur rapidly.
- Do not use grate or elevate fire. Build wood fire directly on hearth.
- Replace glass only with ceramic glass.
- This wood heater needs periodic inspection and repair for proper operation. Consult the owner's manual for further information. It is against US federal regulations to operate this wood heater in a manner inconsistent with the operating instructions in the owner's manual.

### PRÉVENEZ LES INCENDIES

- Installer et utiliser conformément au manuel d'utilisation du fabricant.
- Contacter les autorités de votre localité ayant juridiction concernant les restrictions et inspections d'installation.
- Utiliser avec le bois seulement. Ne pas utiliser d'autres combustibles.
- Risque de fuite de fumée et de flammes. Utiliser l'appareil la porte fermée ou ouverte avec le pare-étincelle en place uniquement. Ouvrir la porte ou retirer le pare-étincelle seulement lors du chargement.
- Ne pas raccorder à un conduit de fumée servant déjà pour un autre appareil.
- Installer seulement dans un foyer de maçonnerie. Ne pas enlever les briques ou le mortier du foyer de maçonnerie.
- La protection de plancher incombustible au devant de l'encastable devrait avoir un facteur d'isolation R égal ou supérieure à 1.00 et se prolonger 23 pouces (584 mm) au devant de l'appareil lorsque l'âtre possède moins de 5 pouces (127 mm) d'élévation et se prolonger 16 pouces (406 mm) (USA), 18 pouces (457 mm) (CANADA), sans facteur d'isolation R au devant de l'encastable lorsque l'âtre possède plus de 5 pouces (127 mm) d'élévation.
- Raccorder à une cheminée de maçonnerie respectant les codes ou à une cheminée préfabriquée homologuée, directement à la première section de cheminée gainée.
- Ne pas surchauffer. Si l'appareil ou le tuyau rougit, il y a surchauffe.
- Inspecter et nettoyer la cheminée fréquemment. Dans certaines conditions, la formation de crésote peut être rapide.
- Ne pas utiliser de chenets ou de grilles pour élever le feu. Préparer le feu directement sur l'âtre.
- Remplacer la vitre avec un verre de céramique.
- Cet appareil de chauffage requiert des inspections et réparations périodiques. Consulter le manuel de l'utilisateur pour plus d'information. Opérer cet appareil de chauffage de façon inconsistante par rapport au manuel de l'utilisateur consiste une violation de la loi fédérale (USA).

U.S. ENVIRONMENTAL PROTECTION AGENCY Certified to comply with 2020 particulate emission standards using cordwood.  
 AGENCE DE PROTECTION DE L'ENVIRONNEMENT DES É.-U. Conforme aux normes d'émission de particules de 2020 avec bûche de bois.

Weighted average emission rate: / Moyenne pondérée des émissions: 1.54 g/h

When tested in accordance with / Lorsque testé selon: ASTM E2515

Tested and certified in compliance with CFR 40 part 60, subpart AAA, section 60.534(a)(1)(II) and Draft ASTM WK47329-14

## CAUTION



- HOT WHILE IN OPERATION.
- DO NOT TOUCH. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY.
- CONTACT MAY CAUSE SKIN BURNS. SEE NAME-PLATE AND INSTRUCTIONS.

## ATTENTION

- CHAUD EN FONCTIONNEMENT.
- NE PAS TOUCHER. GARDER LES ENFANTS, LES VÊTEMENTS ET LES MEUBLES ÉLOIGNÉS.
- UN CONTACT AVEC LA PEAU PEUT OCCASIONNER DES BRÛLURES. VOIR LES INSTRUCTIONS.

Made in St-Augustin-de-Desmaures (Qc), Canada  
 26/03/2018 (# test)



Fabricant de poêles international  
 Stove Builder International

Fabré à St-Augustin-de-Desmaures (Qc), Canada  
 26/03/2018 (# test)

27717



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# 1. General Information

## 1.1 Performances

Values are as measured per test method, except for the recommended heating area, firebox volume, maximum burn time and maximum heat output.

Model	Solution 2.3-I (EB00064)	
Combustion Technology	Non-catalytic	
Fuel Type	Dry Cordwood	
Recommended heating area (sq. ft.) <sup>1</sup>	500 to 2,100 ft <sup>2</sup> (47 to 195 m <sup>2</sup> )	
Total firebox volume	2.4 ft <sup>3</sup> (0.068 m <sup>3</sup> )	
Loading volume EPA	2.02 ft <sup>3</sup> (0.057 m <sup>3</sup> )	
Maximum burn time <sup>1</sup>	8 hours	
Maximum heat output (dry cordwood) <sup>2</sup>	75,000 BTU/h (22.0 kW)	
Overall heat output rate (min. to max.) <sup>2 3</sup>	14,800 BTU/h to 28,600 BTU/h (4.34 kW to 8.38 kW)	
Average overall efficiency <sup>3</sup> (Dry cordwood)	69 % (HHV) <sup>4</sup>	74 % (LVH) <sup>5</sup>
Optimum efficiency <sup>6</sup>	77 %	
Optimum overall efficiency <sup>7</sup>	75 %	
Average particulate emissions rate <sup>8</sup>	1.54 g/h (EPA / CSA B415.1-10) <sup>9</sup>	
Average CO <sup>10</sup>	89.4 g/h	

<sup>1</sup> Recommended heating area and maximum burn time may vary subject to location in home, chimney draft, heat loss factors, climate, fuel type and other variables. The recommended heated area for a given appliance is defined by the manufacturer as its capacity to maintain a minimum acceptable temperature in the designated area in case of a power failure.

<sup>2</sup> The maximum heat output (dry cordwood) is based on a loading density varying between 15 lb/ft<sup>3</sup> and 20 lb/ft<sup>3</sup>. Other performances are based on a fuel load prescribed by the standard. The specified loading density varies between 7 lb/ft<sup>3</sup> and 12 lb/ft<sup>3</sup>. The moisture content is between 19% and 25%.

<sup>3</sup> As measured per CSA B415.1-10 stack loss method.

<sup>4</sup> Higher Heating Value of the fuel.

<sup>5</sup> Lower Heating Value of the fuel.

<sup>6</sup> Optimum overall efficiency at a specific burn rate (LHV).

<sup>7</sup> The optimum heat transfer efficiency is for the low burn rate and represents the appliance's ability to convert the energy contained in the wood logs into energy transferred to the room in the form of heat and does not take into account the chemical losses during combustion.

<sup>8</sup> This appliance is officially tested and certified by an independent agency.

<sup>9</sup> Tested and certified in compliance with CFR 40 part 60, subpart AAA, section 60.534(a)(1)(ii) and ASTM E3053-17. Based on ALT-125 sent by EPA on February 28th, 2018.

<sup>10</sup> Carbon monoxide.

## 1.2 Specifications

Maximum log length <sup>11</sup>	20 in (508 mm) east-west
Flue outlet diameter	6 in (150 mm)
Recommended connector pipe diameter	6 in (150 mm)
Type of chimney	ULC S635, CAN/ULC-S640, UL 1777
Baffle material	C-Cast
Approved for alcove installation	No
Approved for mobile home installation <sup>12</sup>	No
Type of door	Simple, glass with cast iron frame
Type of glass	Ceramic glass
Blower	Included (up to 144 CFM)
Particulate emission standard <sup>13</sup>	EPA / CSA B415.1-10
USA Standard (Safety)	UL 1482, UL 737
Canada Standard (Safety)	ULC-S628

<sup>11</sup> North-south: ends of the logs visible, East-west: sides of the logs visible.

<sup>12</sup> Mobile homes (Canada) or manufactured homes (USA): The US Department of Housing and Urban Development describes “manufactured homes” better known as “mobile homes” as follows; buildings built on fixed wheels and those transported on temporary wheels/axles and set on a permanent foundation. In Canada, a mobile home is a dwelling for which the manufacture and assembly of each component is completed or substantially completed prior to being moved to a site for installation on a foundation and connection to service facilities and which conforms to the CAN/CSAZ240 MH standard.

<sup>13</sup> Tested and certified in compliance with CFR 40 part 60, subpart AAA, section 60.534(a)(1)(ii) and draft ASTM WK47329-14 based on the ATM send by EPA on October 12th, 2017.

## 1.3 Dimensions

ENGLISH

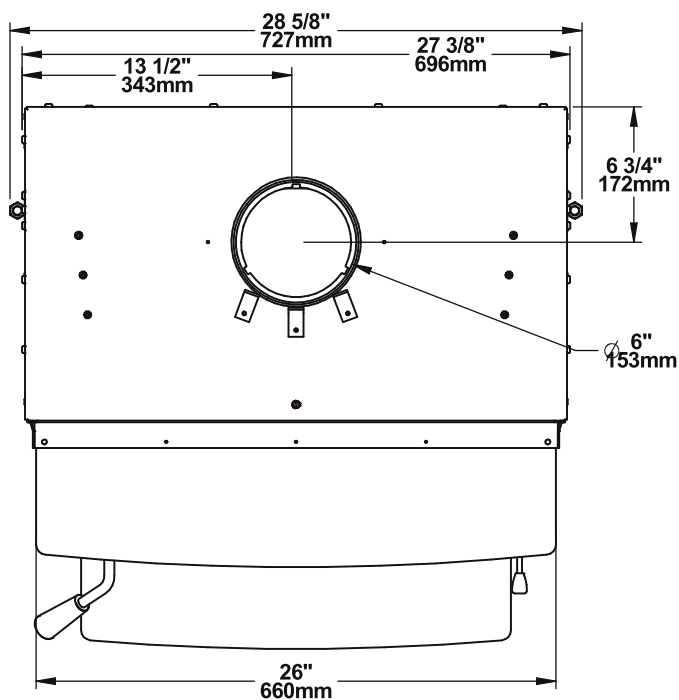


Figure 1 : Top View

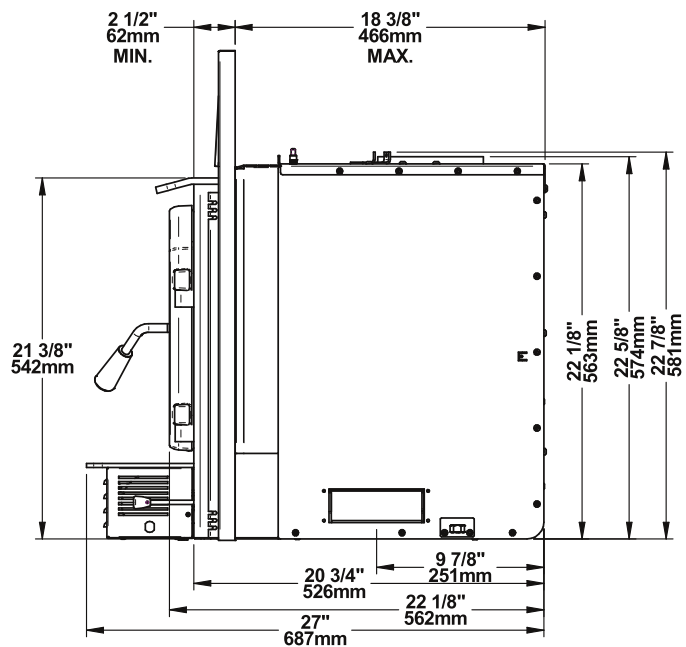


Figure 2 : Side View - Minimum Insert Projection

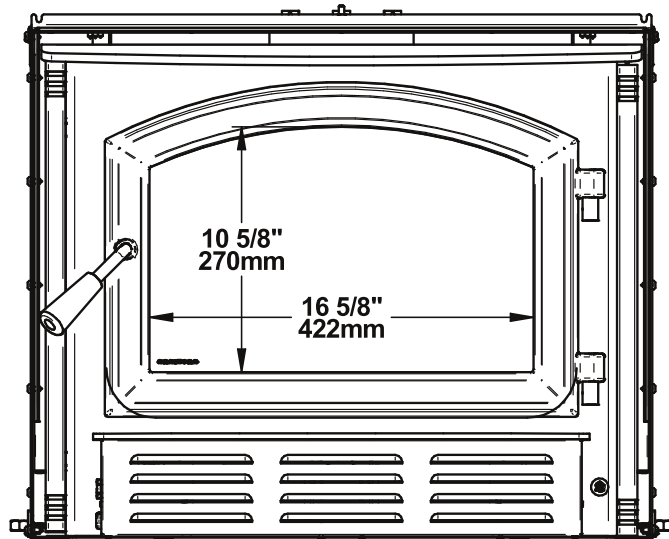


Figure 3 : Front View

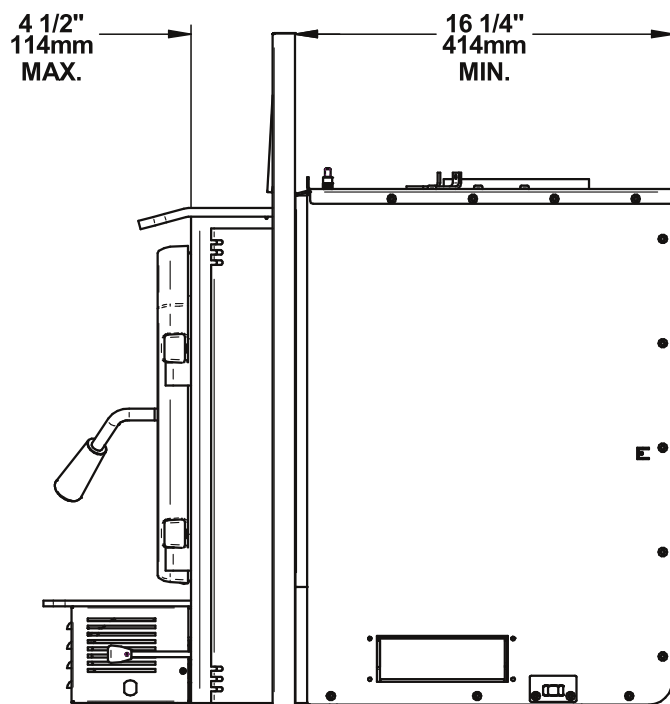


Figure 4 : Side View - Maximum Insert Projection



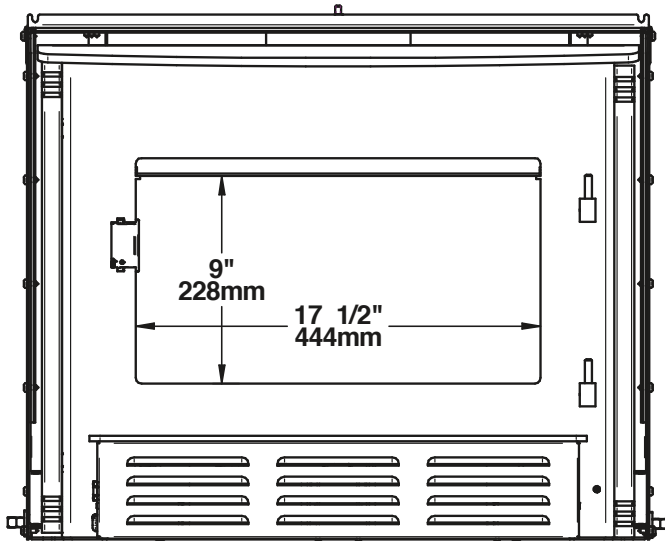


Figure 5 : Door Opening

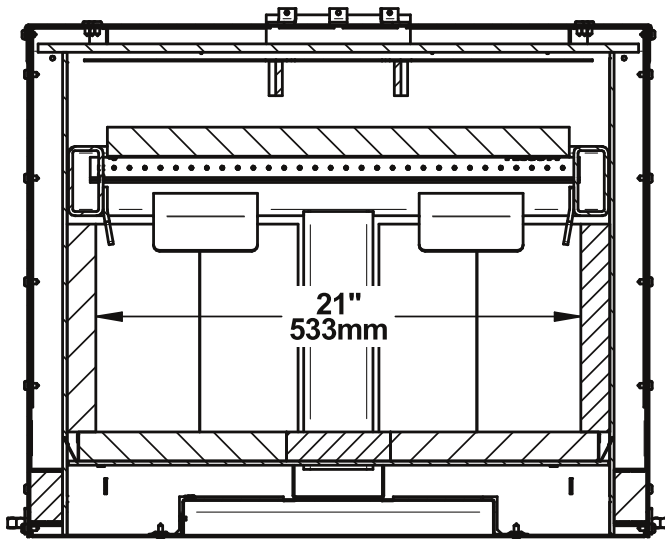


Figure 6 : Front View - Combustion Chamber

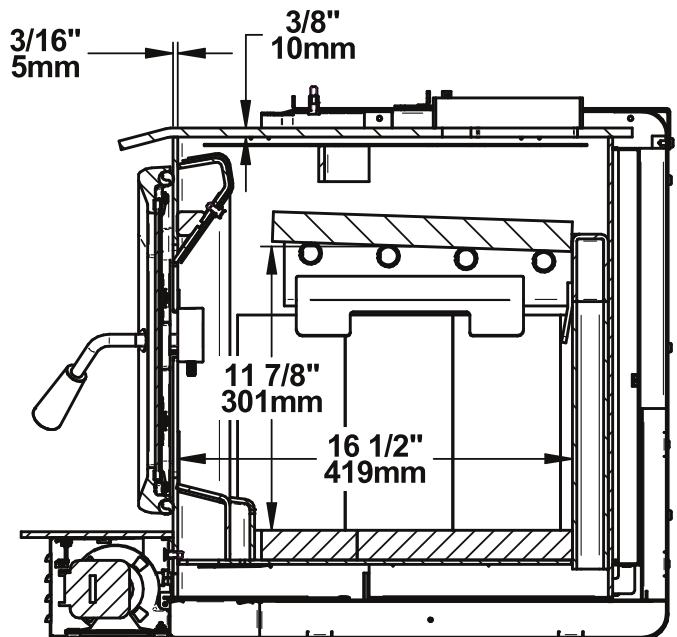


Figure 7 : Side View - Combustion Chamber

## 1.4 EPA Loading

The loading methods shown below are those that were used during emissions certification.

### 1.4.1 Controlling the Air Intake

Once the firewood, firebox and chimney are hot, air intake can be reduced to achieve a steady burn.

As the air intake is reduced, the burn rate decreases. This has the effect of distributing the thermal energy of the fuel over a longer period of time. In addition, the flow rate of exhaust through the insert and flue pipe slows down, which increases the duration of the energy transfer of the exhaust gases. As the air intake is reduced, the flame slows down.

If the flames diminish to the point of disappearing, the air intake has been reduced too early in the combustion cycle or the wood used is too wet. If the wood is dry and the air control is used properly, the flames should decrease, but remain bright and stable.

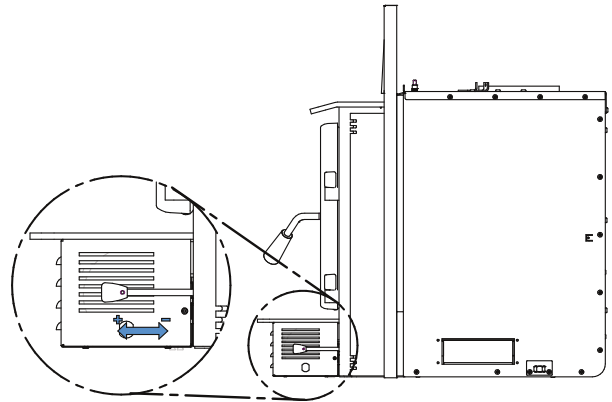


Figure 8: Air Intake Control

### 1.4.2 High burn rate (primary air control open)

Open the air control completely. Place six small pieces (2"x2") of wood in the firebox crossing them at the greatest possible angle. Criss cross fifteen kindling wood pieces on the small pieces of wood in three layers at the greatest possible angle. Tie knot with five sheets of paper and place them on top of the kindling wood. Light up the paper and let the door ajar at 90° until all the kindling wood is on fire and the first row of small pieces of wood is on fire too. Close the door.

When there is no more fire in the front of the firebox and there are only faint flames on the wood in the back of the firebox, break ashes, level the coal bed and put four logs in the firebox. Place the biggest log (about 5"x5") and a medium log (about 4"x4") on the coal bed with a north-south orientation. Place two other medium logs on the first two with the greatest possible angle. Their should be air space between each logs and between the logs and the bricks. Let the door ajar at 90° for approximately two minutes and then close the door.

### 1.4.3 Medium and low burn rate

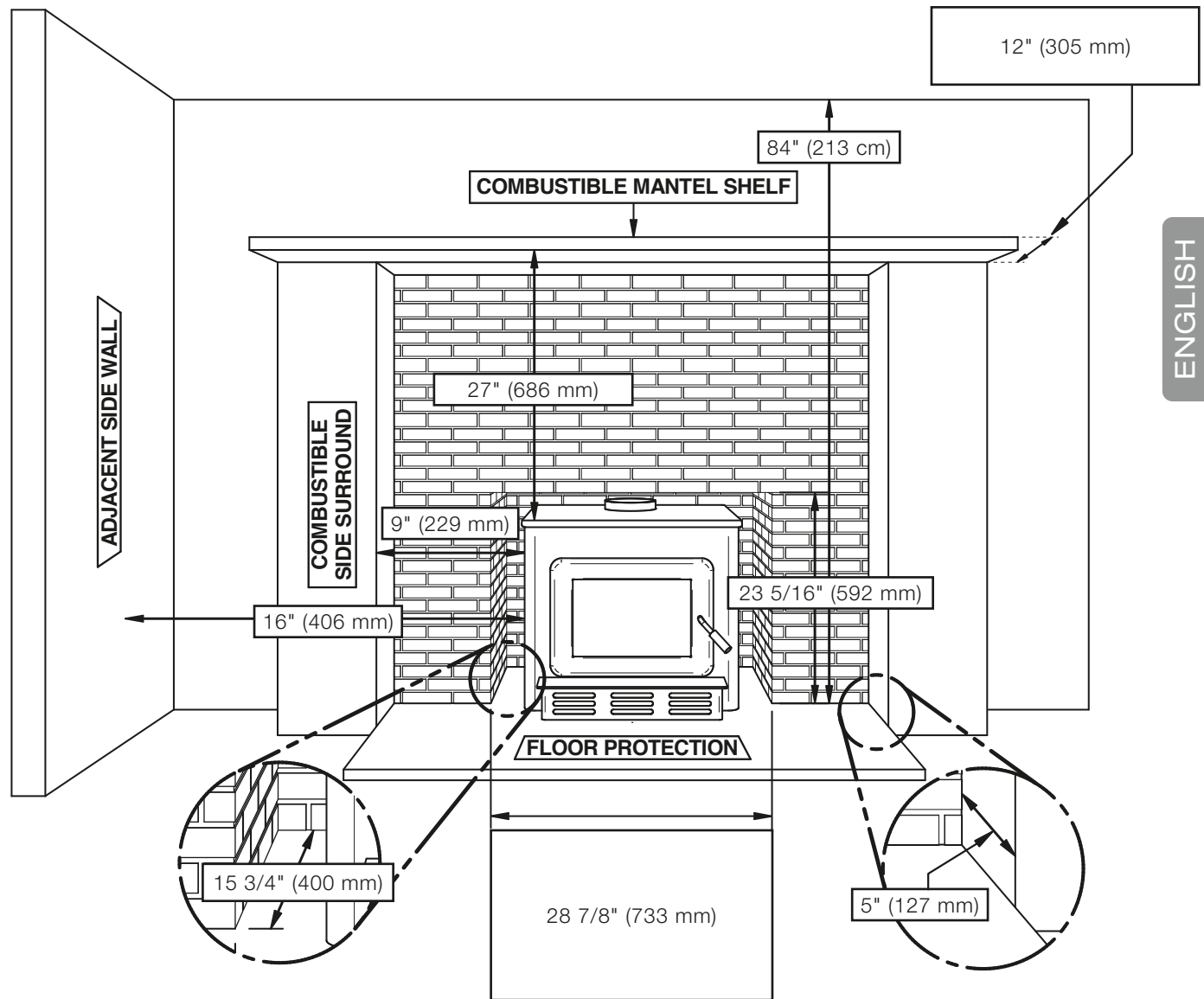
On a 2" coal bed that is still slightly red, place five logs of approximately 4"x4" or 3"x3" with a north-south orientation. Place three logs on the coal bed and the other two on top with the greatest possible angle. Their should be air space between each logs and between the logs and the bricks. Let the door ajar at 90° for approximately 5 min. Then, close the door with the primary air control open. Leave to burn with the primary air control open for approximately 10 minutes and then close the primary air control completely for the low burn rate and halfway for the medium burn rate.

## 2. Clearances to Combustible Material

When the insert is installed so that its surfaces are at or beyond the minimum clearances specified, combustible surfaces will not overheat under normal and even abnormal operating conditions.

**NO PART OF THE INSERT MAY BE LOCATED CLOSER TO THE COMBUSTIBLE THAN THE MINIMUM CLEARANCE FIGURES GIVEN.**

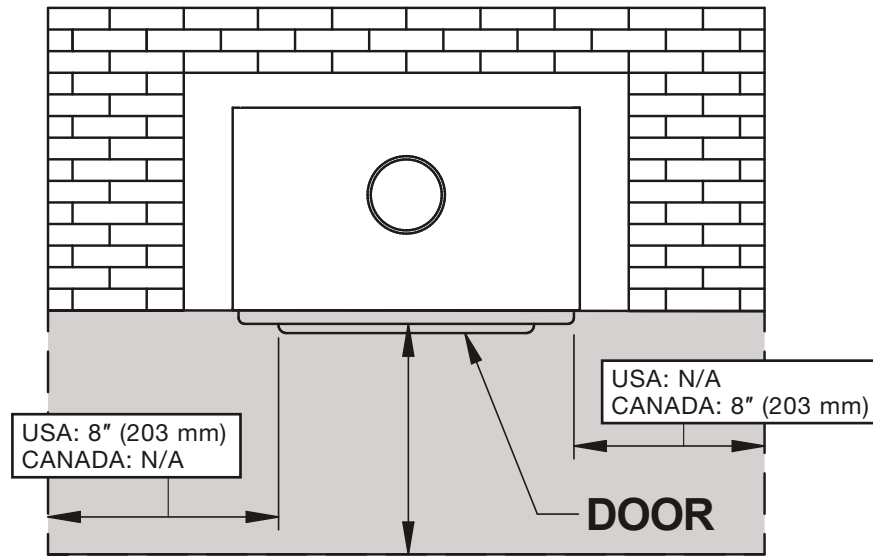
### 2.1 Minimum Masonry Opening and Clearances to Combustibles



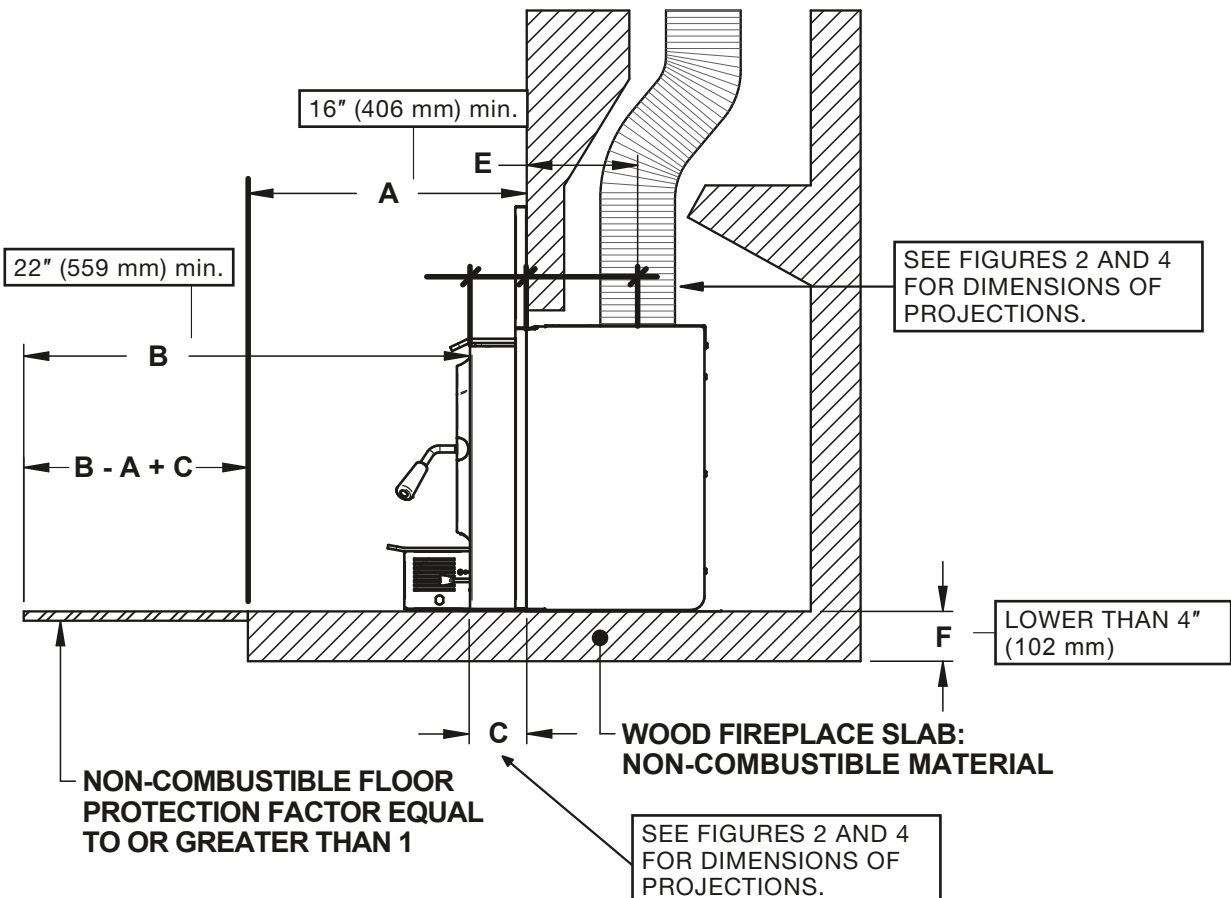
ENGLISH

## 2.2 Floor Protection

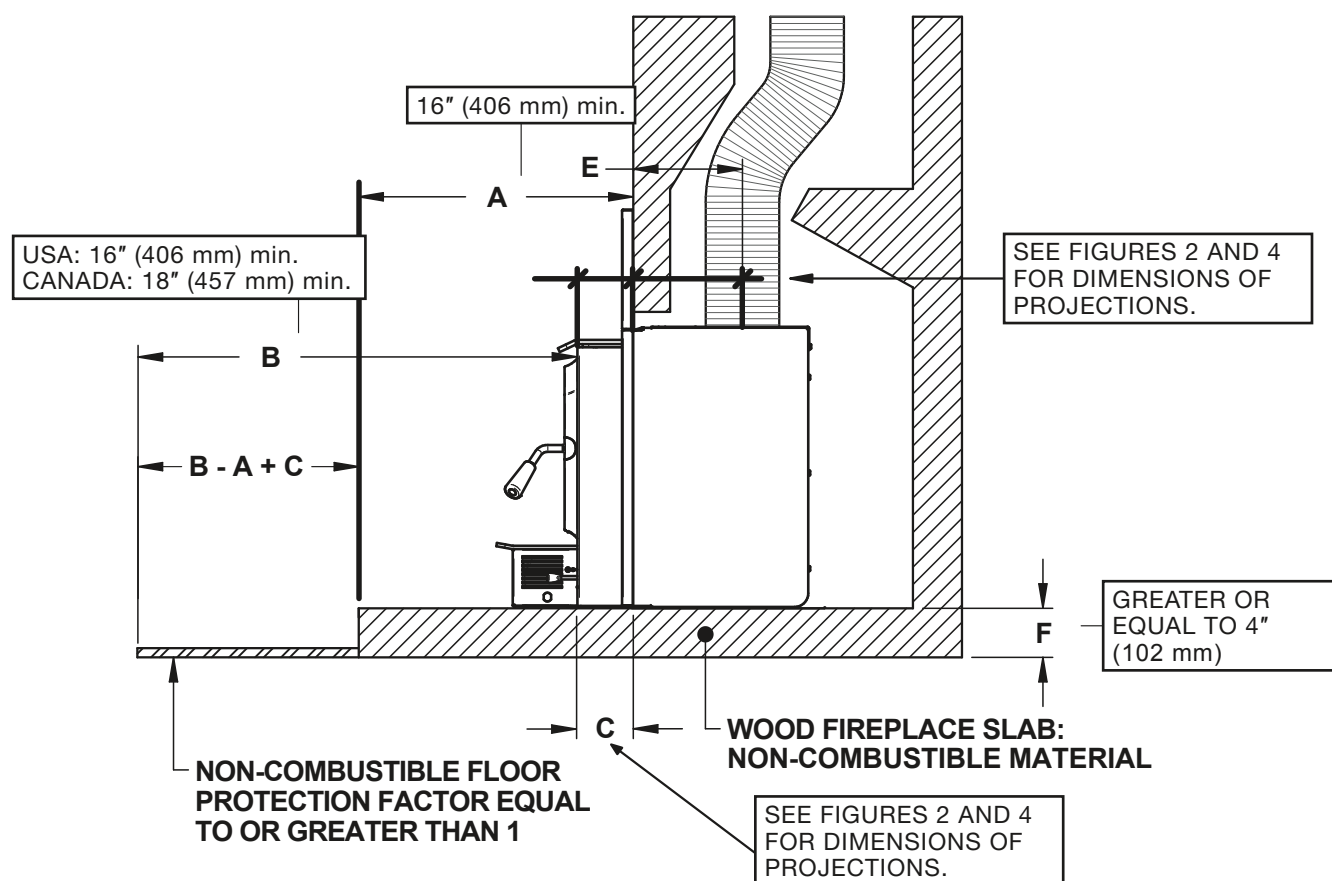
It is necessary to have a floor protection made of non-combustible materials that meets the measurements specified below.



### 2.2.1 Installation Raised of 4" (102 mm) and Less



## 2.2.2 Installation Raised of More Than 4" (102 mm)



## 2.3 R Value

There are two ways to calculate the R-value of the floor protection. First, by adding the R-values of materials used, or by the conversion if the K factor and thickness of the floor protection are given.

To calculate the total R value from R values of the materials used, simply add the R-values of materials. If the result is equal to or greater than the R-value requirements, the combination is acceptable. R-values of some selected materials are shown below.

**Table 1: Thermal Characteristics of Common Floor Protection Materials<sup>14</sup>**

MATERIAL	CONDUCTIVITY (K) PER INCH	RESISTANCE (R) PER INCH THICKNESS
Micore® 160	0.39	2.54
Micore® 300	0.49	2.06
Durock®	1.92	0.52
Hardibacker®	1.95	0.51
Hardibacker® 500	2.3	0.44
Wonderboard®	3.23	0.31
Cement mortar	5.00	0.2

<sup>14</sup> Information as reported by manufacturers and other resources.

MATERIAL	CONDUCTIVITY (K) PER INCH	RESISTANCE (R) PER INCH THICKNESS
Common brick	5.00	0.2
Face brick	9.00	0.11
Marble	14.3 – 20.00	0.07 – 0.05
Ceramic tile	12.5	0.008
Concrete	1.050	0.950
Mineral wool insulation	0.320	3.120
Limestone	6.5	0.153
Ceramic board (Fibremax)	0.450	2.2
Horizontal still air (1/8" thick) <sup>15</sup>	0.135	0,920**

**Example:**

Required floor protection R of 1.00. Proposed materials: four inches of brick and one inch of Durock® board:

Four inches of brick ( $R = 4 \times 0,2 = 0,8$ ) plus 1 inch of Durock® ( $R = 1 \times 0.52 = 0.52$ ).

$$0.8 + 0.52 = 1.32.$$

This R value is larger than the required 1.00 and is therefore acceptable.

In the case of a known K and thickness of alternative materials to be used in combination, convert all K values to R by dividing the thickness of each material by its K value. Add R values of the proposed materials as shown in the previous example.

**Example:**

K value = 0.75

Thickness = 1

R value = Thickness/K =  $1/0.75 = 1.33$

<sup>15</sup> Horizontal still air can't be «stack» to accumulate R-values; each layer must be separated with another non-combustible material.

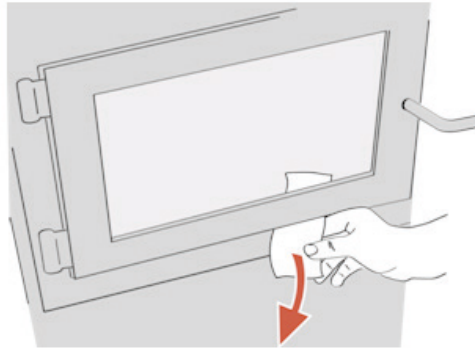
### 3. Installing Options on Your Product and Replacing Parts

#### 3.1 Replacement and Adjustment

##### 3.1.1 Door

*Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.*

In order for the insert to burn at its best efficiency, the door must provide a perfect seal with the firebox. Therefore, the gasket should be inspected periodically to check for a good seal. The tightness of the door seal can be verified by closing and latching the door on a strip of paper. The test must be performed all around the door. If the paper slips out easily anywhere, either adjust the door or replace the gasket.



##### 3.1.2 Adjustment

The gasket seal may be improved with a simple latch mechanism adjustment:

1. Remove the split pin by pulling and turning it using pliers.
2. Turn the handle one counterclockwise turn to increase pressure.
3. Reinstall the split pin with a small hammer.

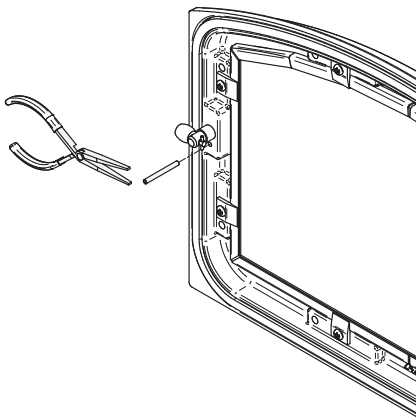


Figure 9: Removing the split pin

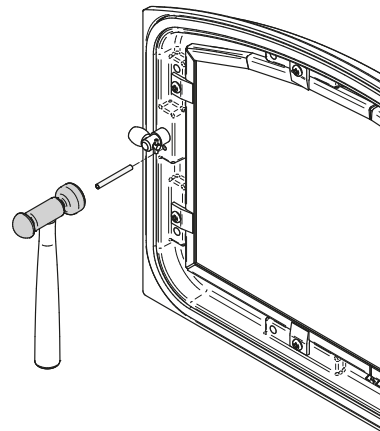
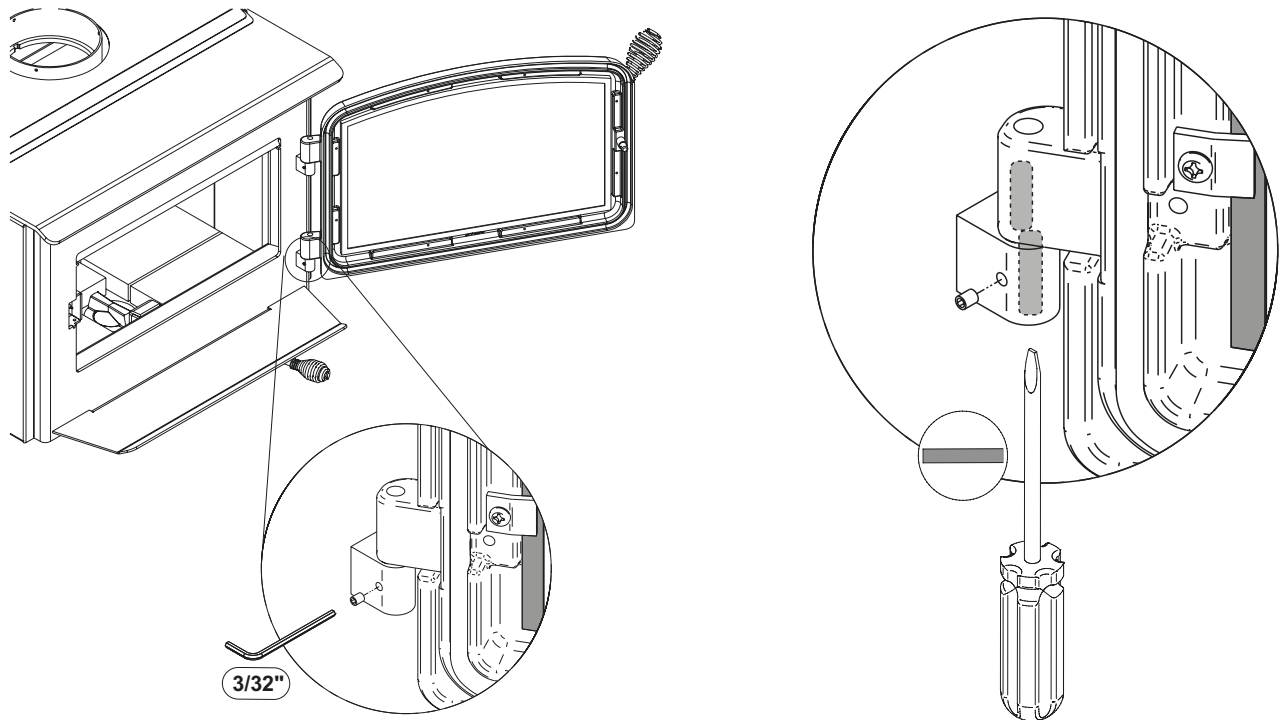


Figure 10: Installing the split pin

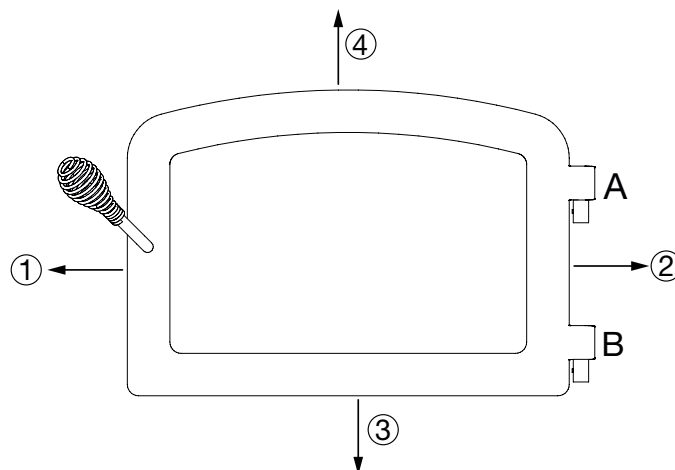
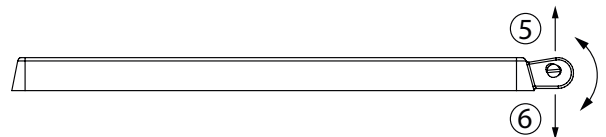
### 3.1.3 Door Alignment

To align, open the door and loosen the pressures screws located on the lower and upper hinges of the door using a 3/32" Allen key to free the adjustable hinge rods.



Using a flat screwdriver, turn the adjustable hinge rods in the direction shown to adjust the doors. Tighten all door hinge pressure screws when they are at the desired positions. Configurations 1-2-3-4-5-6, show in which direction these act on the adjustment of the door.

①	②	③	④
	A		A
	B		B

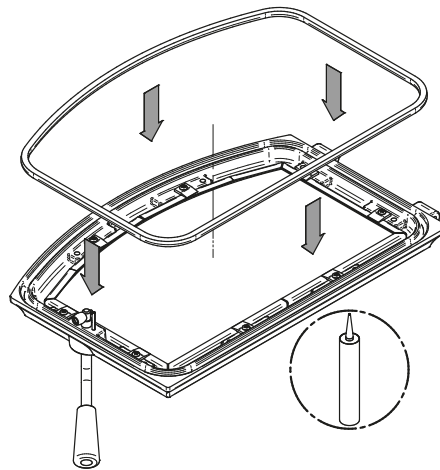




### 3.1.4 Gasket

It is important to replace the gasket with another having the same diameter and density to maintain a good seal.

1. Remove the door and place it face-down on something soft like a cushion of rags or a piece of carpet.
2. Remove the old gasket from the door. Use a screwdriver to scrape the old gasket adhesive from the door gasket groove.
3. Apply a bead of approximately 3/16" (5 mm) of high temperature silicone in the door gasket groove. Starting from the middle, hinges side, press the gasket into the groove. The gasket must not be stretched during installation.
4. Leave about 1/2" (10 mm) long of the gasket when cutting and press the end into the groove. Tuck any loose fibers under the gasket and into the silicone.
5. Close the door. Do not use the insert for 24 hours.



### 3.2 Mandatory Installation

- Empty the combustion chamber and install the air control handle **(A)** with the set screw **(B)** as shown below:

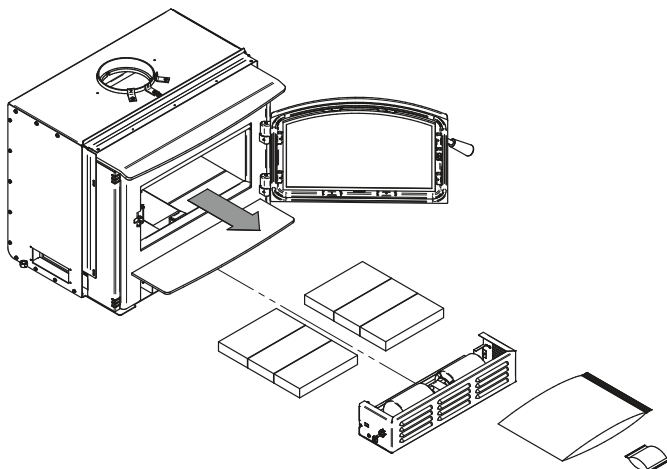


Figure 11 : Empty the combustion chamber

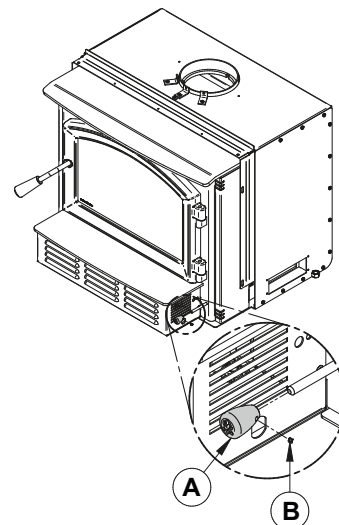


Figure 12 : Installing the air control wood handle

- Install the combustion chamber side bricks as shown below.

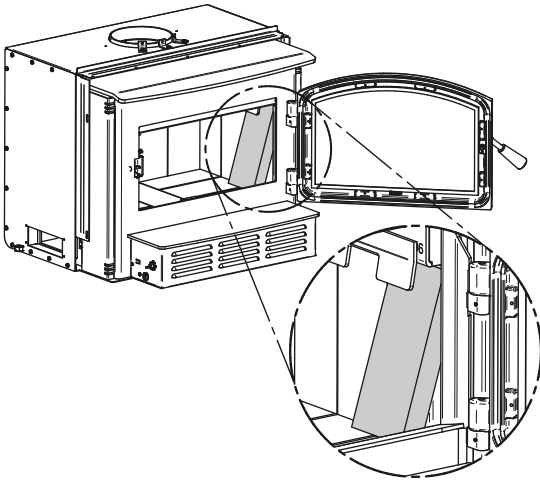


Figure 13 : Install the Combustion Chamber Bricks

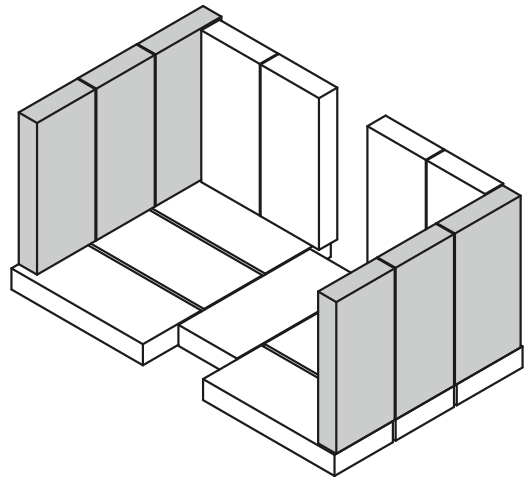
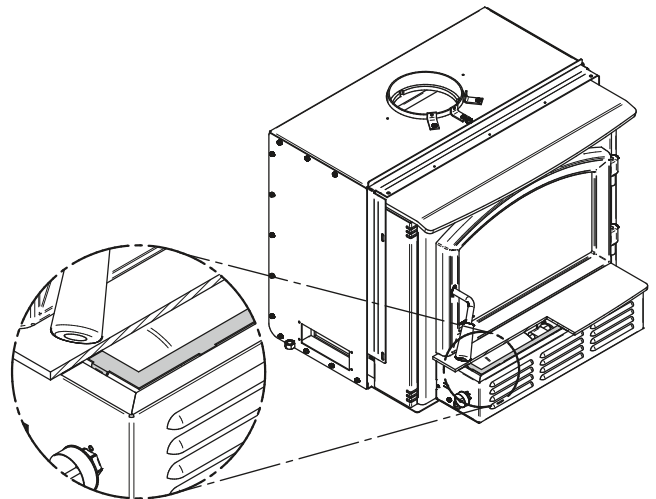
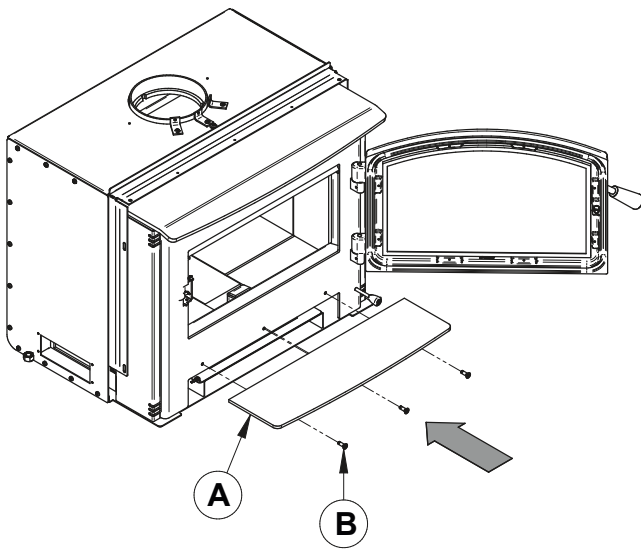


Figure 14 : Combustion Chamber Bricks Layout

### 3.3 Blower and Ash Lip Installation

*Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.*

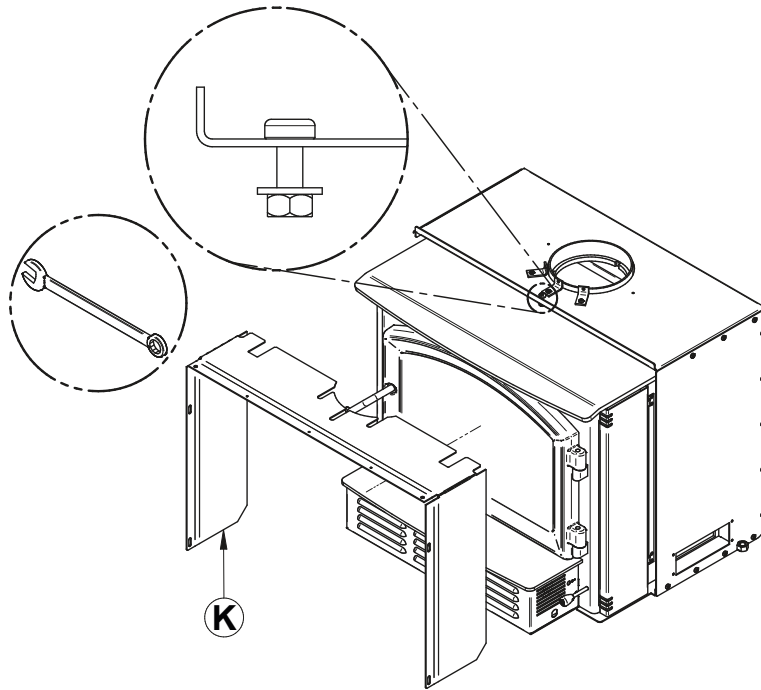
1. Install the ash lip **(A)** on the insert with three screws **(B)**.
2. Center the blower on the ash lip and push it against the firebox. Then push it until it clips.



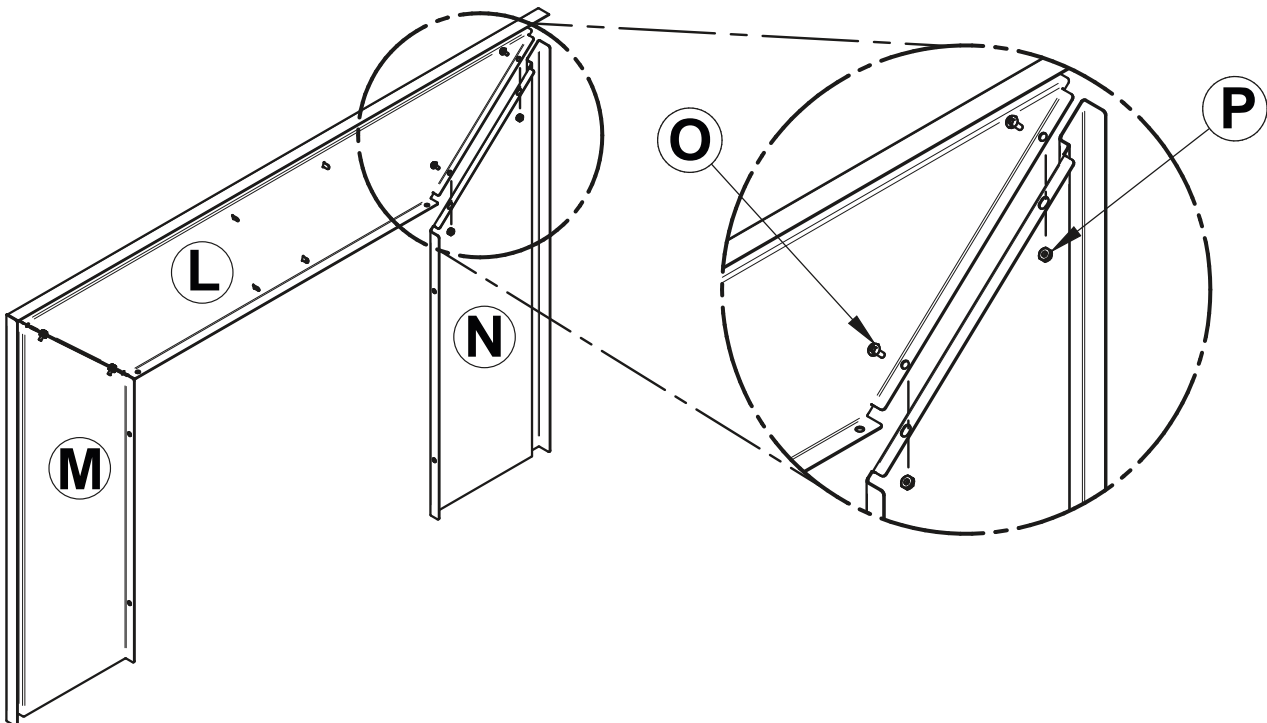
### 3.4 Faceplate and Trims Installation

*Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.*

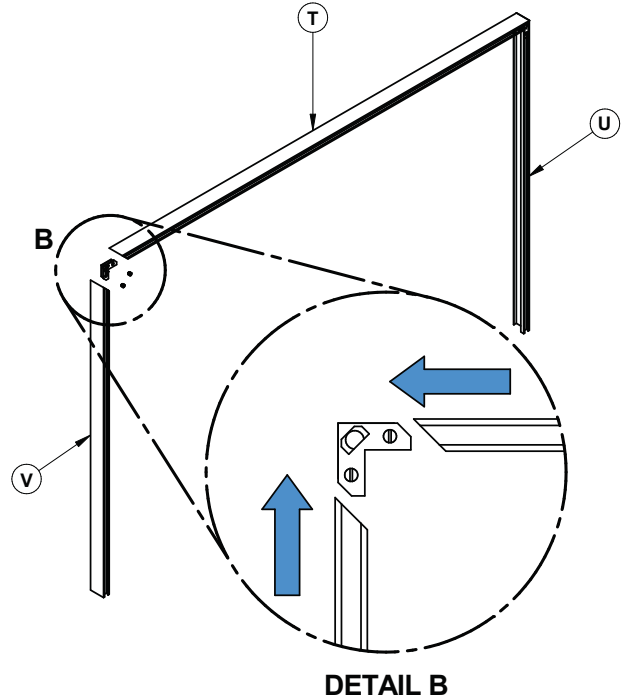
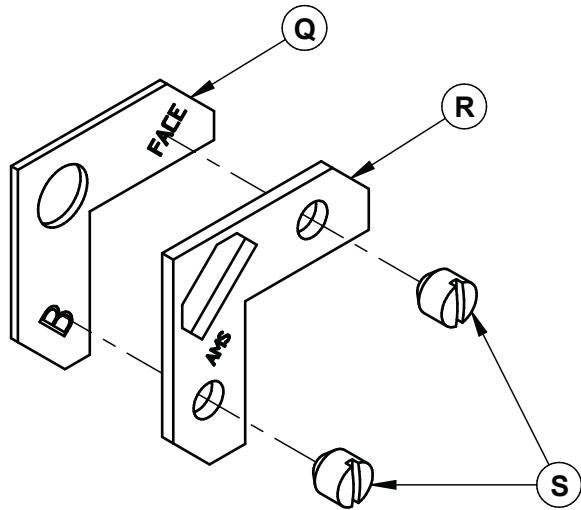
1. Remove the faceplate extension **(K)** secured between the firebox and the convection air jacket.



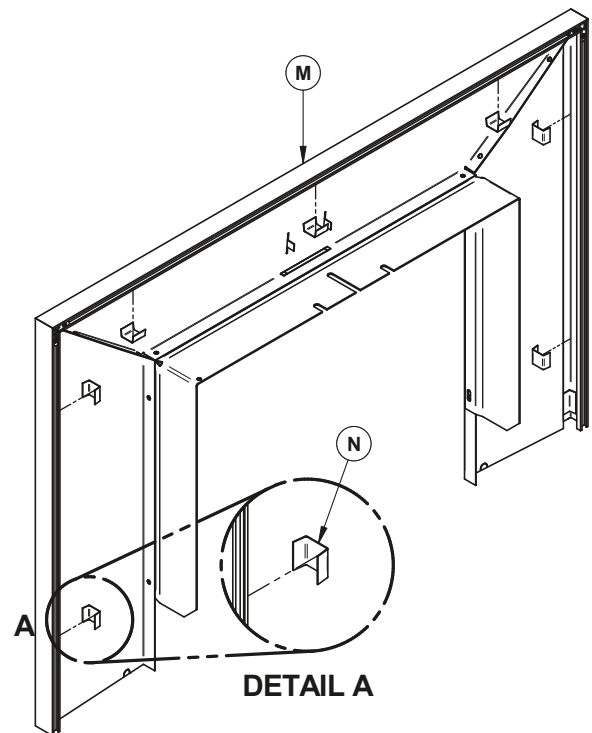
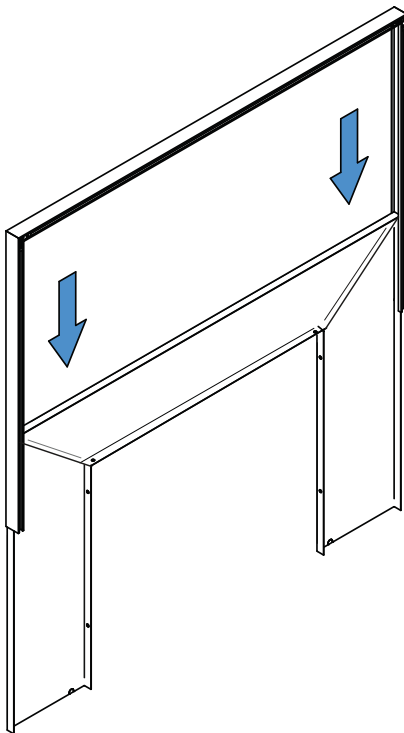
2. Lay the panels on a flat and non abrasive surface. Align the top panel holes **(L)** with the left **(N)** and right **(M)** panels. Secure together using the four bolts **(O)** and nuts **(P)** provided.



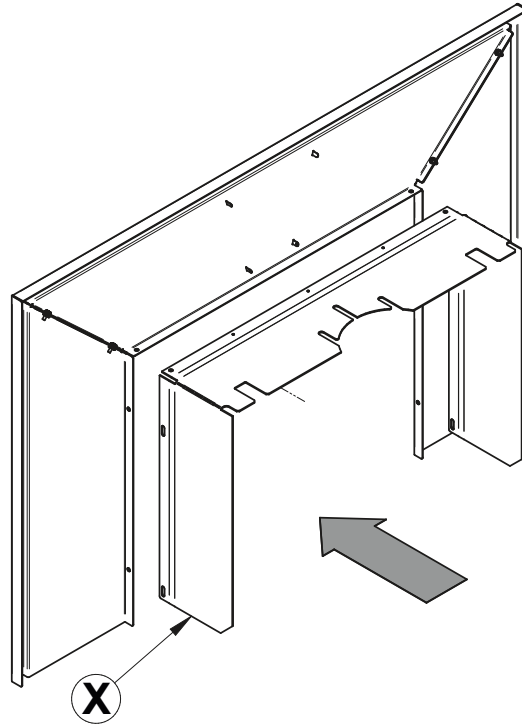
3. Partially thread the screws **(S)** on the trim's corner bracket **(R)** then superimpose the corner brackets **(R)** and **(Q)** as shown.
4. Insert the superimposed brackets **(Q)** and **(R)** in the groove of each decorative trim **(T)**, **(U)** and **(V)**. Align the corners of the angled side of each trim, and then tighten the screws **(S)** to secure the trims.



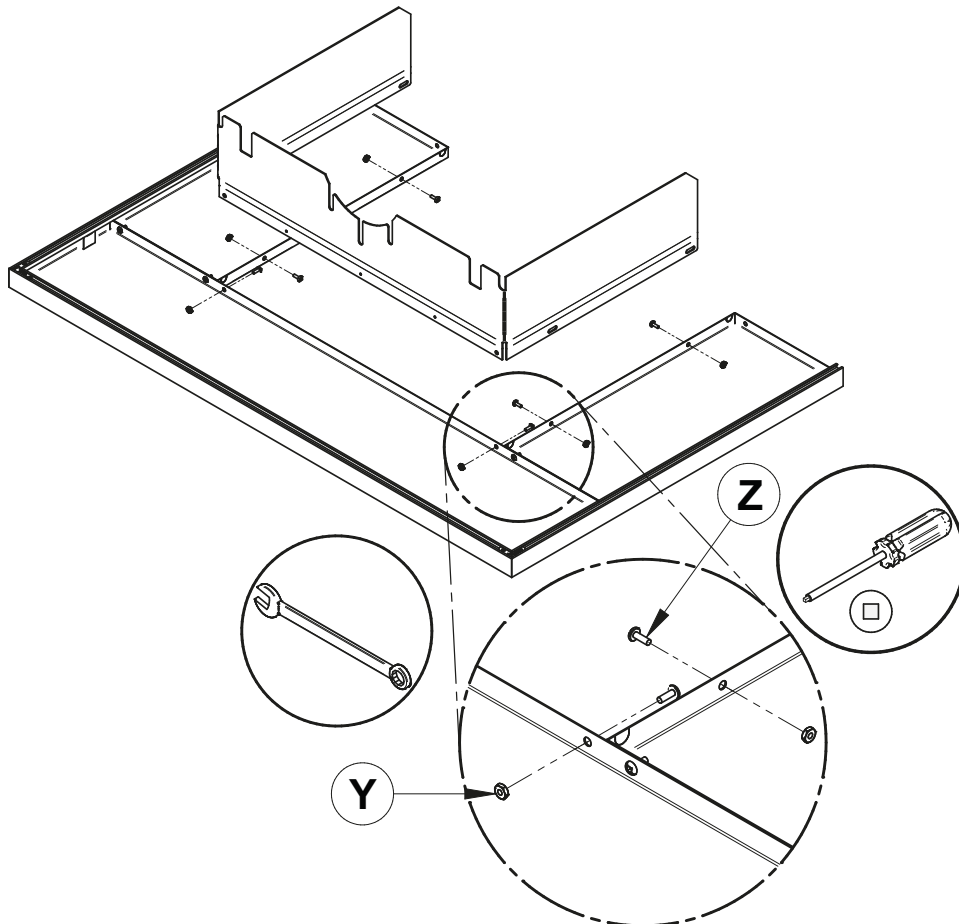
5. Align the trim assembly with the left and right edge of the faceplate and slowly slide it down over the faceplate.
6. Secure the trim to the faceplate by squeezing the eight trim retainers **(W)** between the inner edge of the trim and the front of the faceplate.



7. Align the holes of the faceplate extension **(X)** with the holes in the faceplate panels.



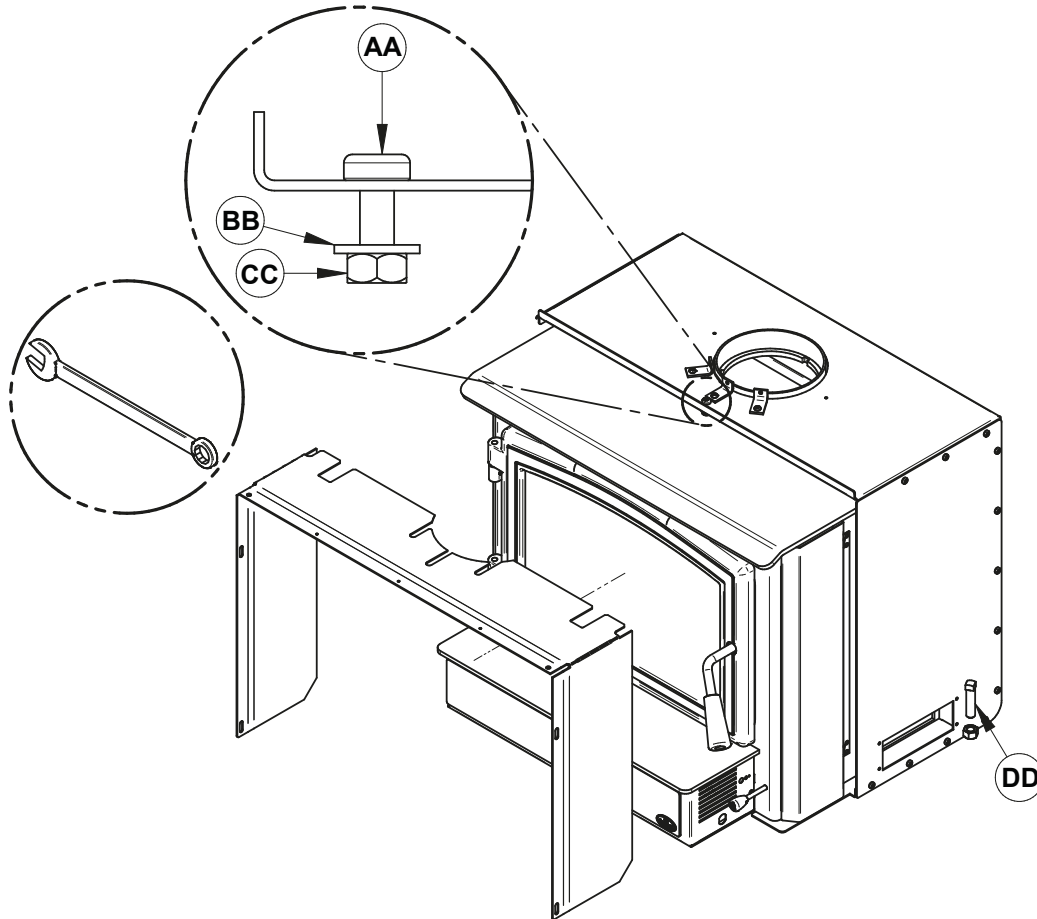
8. Screw them using bolts **(Z)** and nuts **(Y)** provided.



9. Center the insert into the fireplace opening.
10. Align the notch in the faceplate extension with the bolt **(CC)** welded to the air jacket located and slide the faceplate assembly just over the bolt's head and washer **(BB)**. Then push towards the fireplace.

*If necessary, adjust the height of the insert using the levelling bolts (DD) on each side of the insert until the faceplate is properly seated on the floor of the hearth extension.*

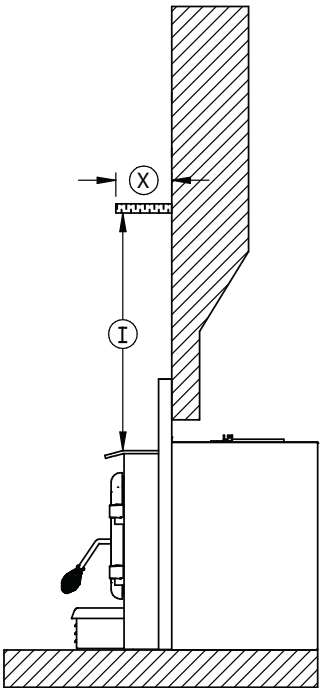
11. Once the faceplate is in place, secure the assembly by tightening nuts **(AA)** using a 7/16" (11 mm) open end wrench.



3.5 Optional Heat Shield Installation

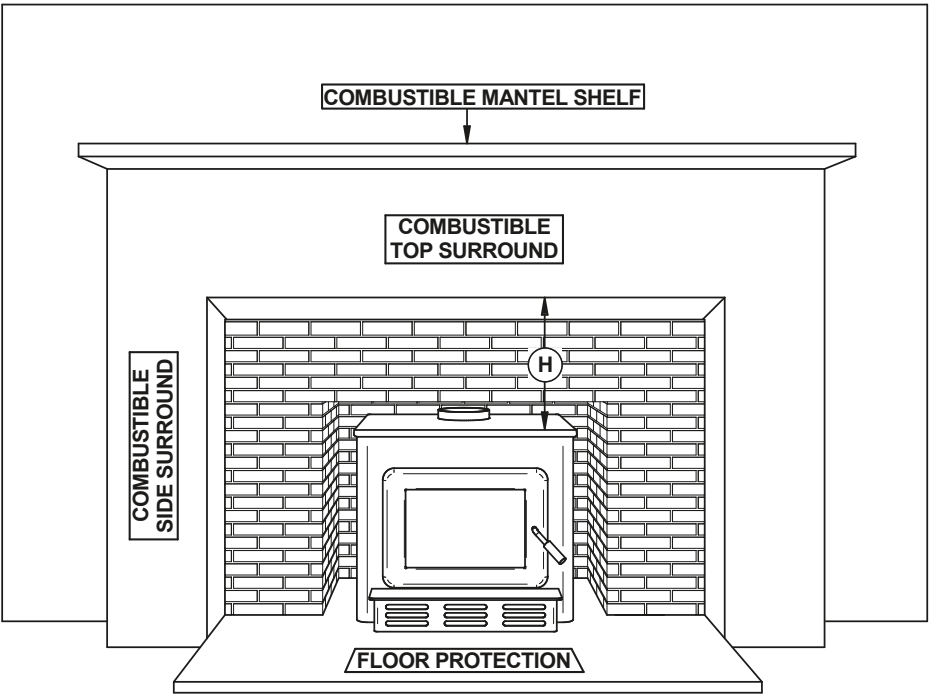
When a heat shield is installed, the clearances to the mantle shelf and the top surround, can be reduced as shown.

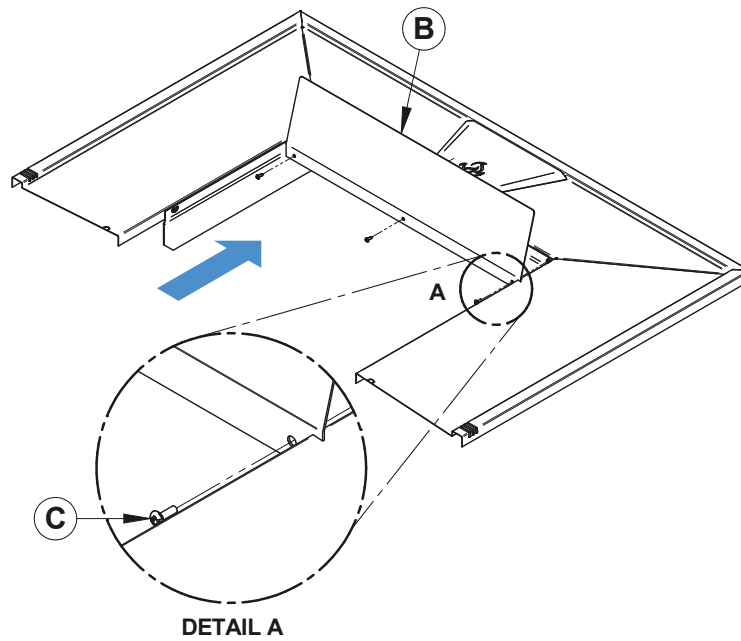
MAXIMUM MANTEL SHELF DIMENSION (X)	MANTEL SHELF CLEARANCES (I)
12" (305mm) max.	21" (533 mm) min.



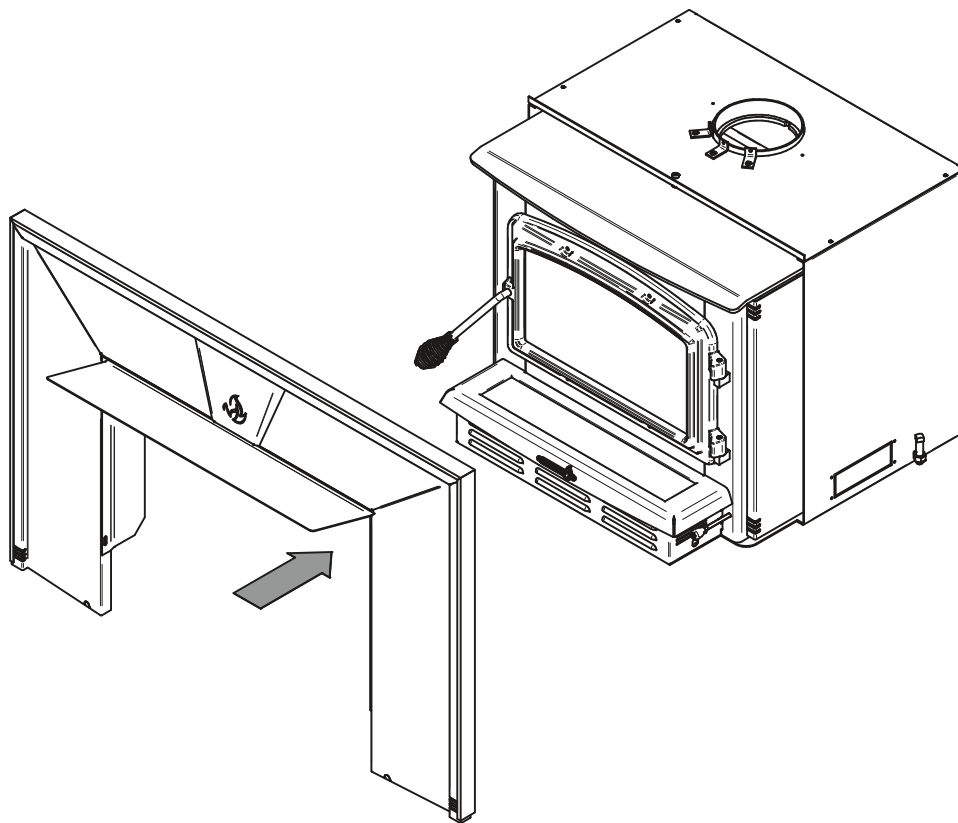
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TOP SURROUND CLEARANCES (H)
21" (533 mm) min.





1. Install the heat shield **(B)** on the faceplate (assembled with the faceplate extension) using 3 self-drilling screws **(C)** included in the kit. The heat shield should be pointing upwards.



2. Once the heat shield is positioned, install the faceplate on the insert.

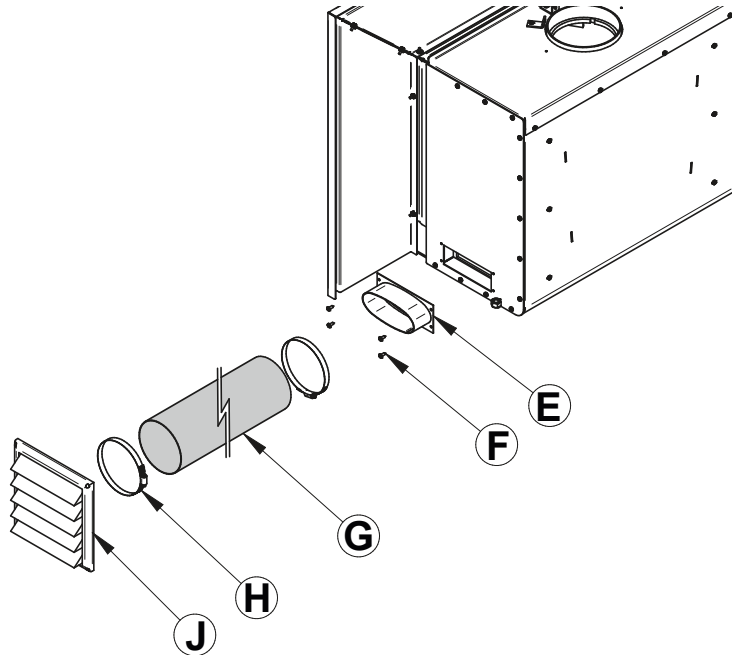


### 3.6 Optional Fresh Air Intake Kit Installation

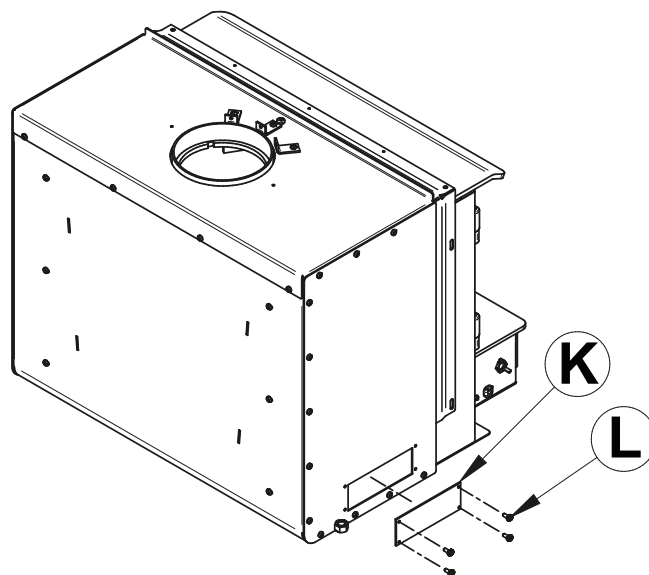
*Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.*

*The fresh air intake kit may be installed on the right or left end side of the unit. The unused side must be covered by the plate provided in the user manual kit.*

1. Install the fresh air intake adapter **(E)** with four screws **(F)** then secure the flexible pipe<sup>16</sup> **(H)** (not included) to the adapter using one of the pipe clamps **(G)**. Secure the other end of the pipe to the outside wall termination **(J)** using the other pipe clamp. The outside wall termination must be installed outside of the home.



2. Install the plate **(K)** with four screws **(L)** on the unused side of the insert.



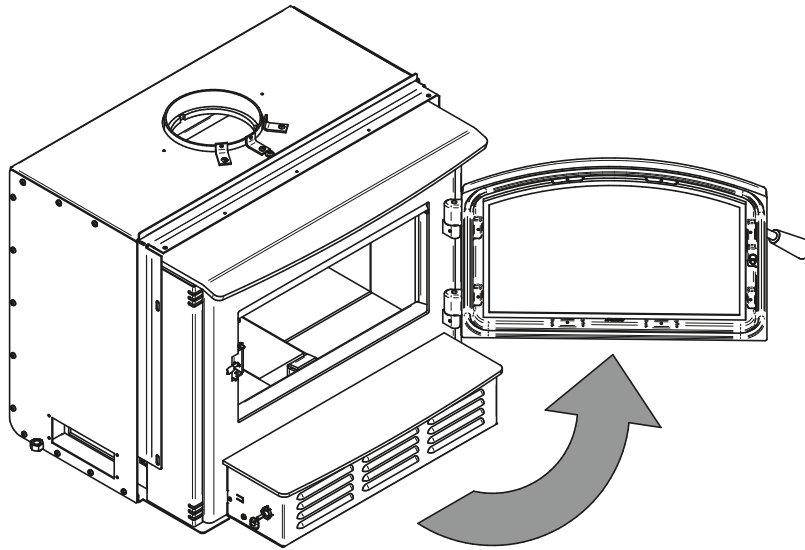
<sup>15</sup> The pipe must be HVAC type, insulated, and must comply with ULC S110 and/or UL 181, Class 0 or Class 1.

### 3.7 Optional Fire Screen Installation

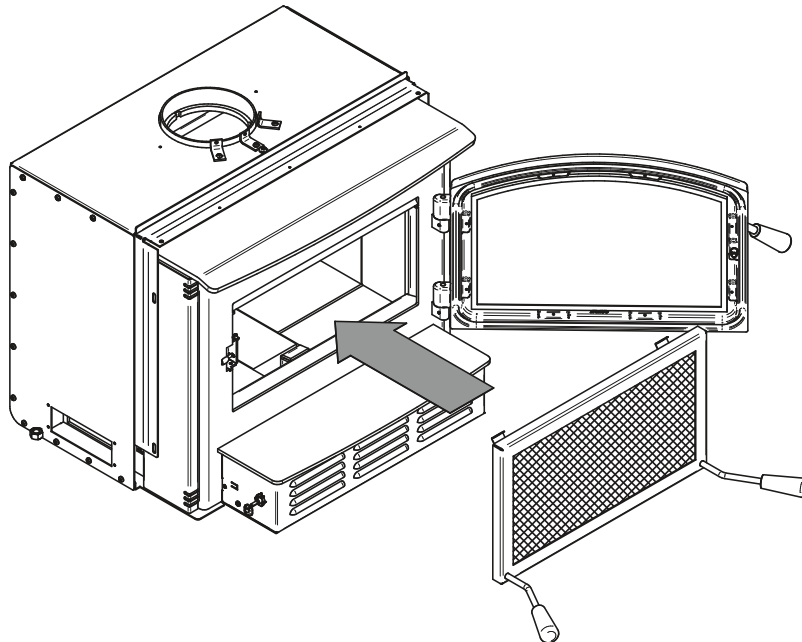
*Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.*

**In the United States or in provinces with a particulate emissions limit (e.g.: US EPA), the use of open-door wood stoves with a rigid firescreen is prohibited.**

1. Open the door.

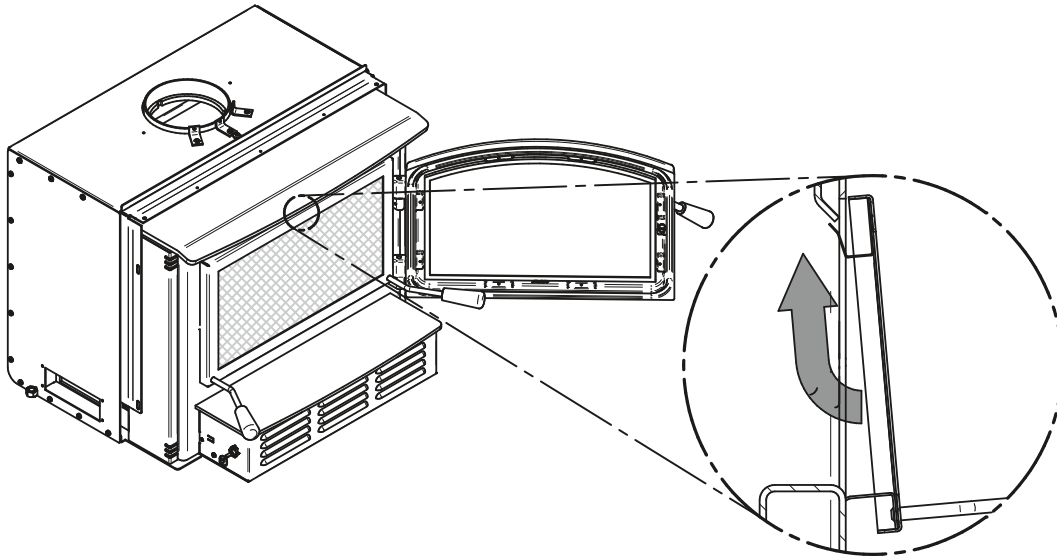


2. Hold the fire screen by the two handles and bring it close to the door opening.



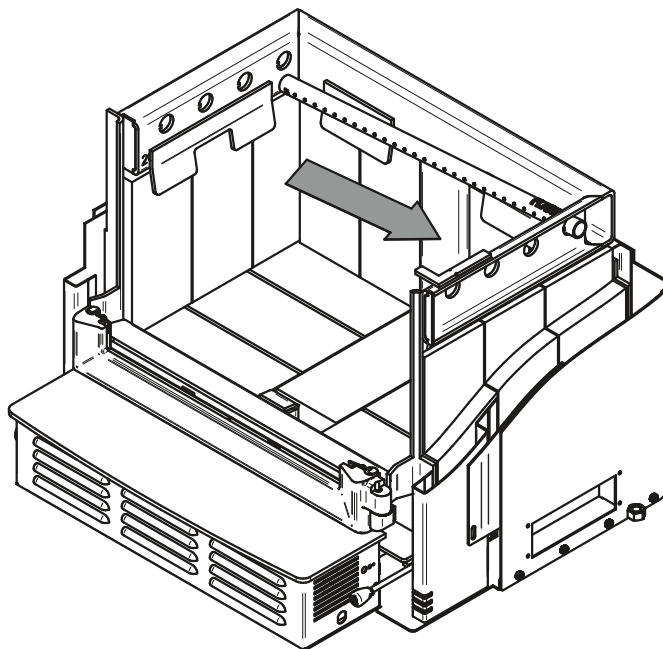
3. Lean the upper part of the fire screen against the top door opening making sure to insert the top fire screen brackets behind the primary air deflector.
4. Lift the fire screen upwards and push the bottom part towards the insert then let the fire screen rest on the bottom of the door opening.

**Warning: Never leave the insert unattended while in use with the fire screen.**

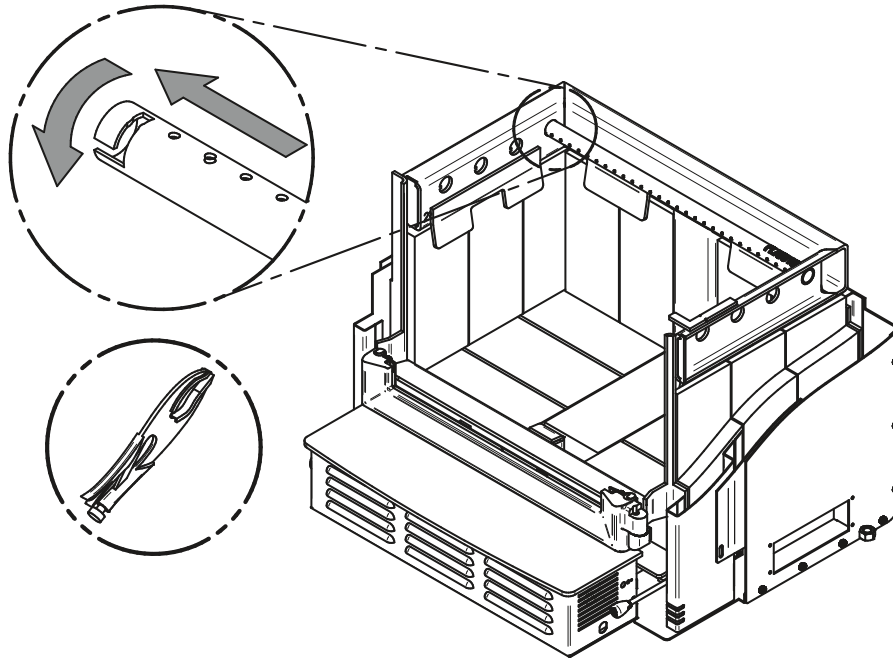


### 3.8 Air Tubes and Baffle Installation

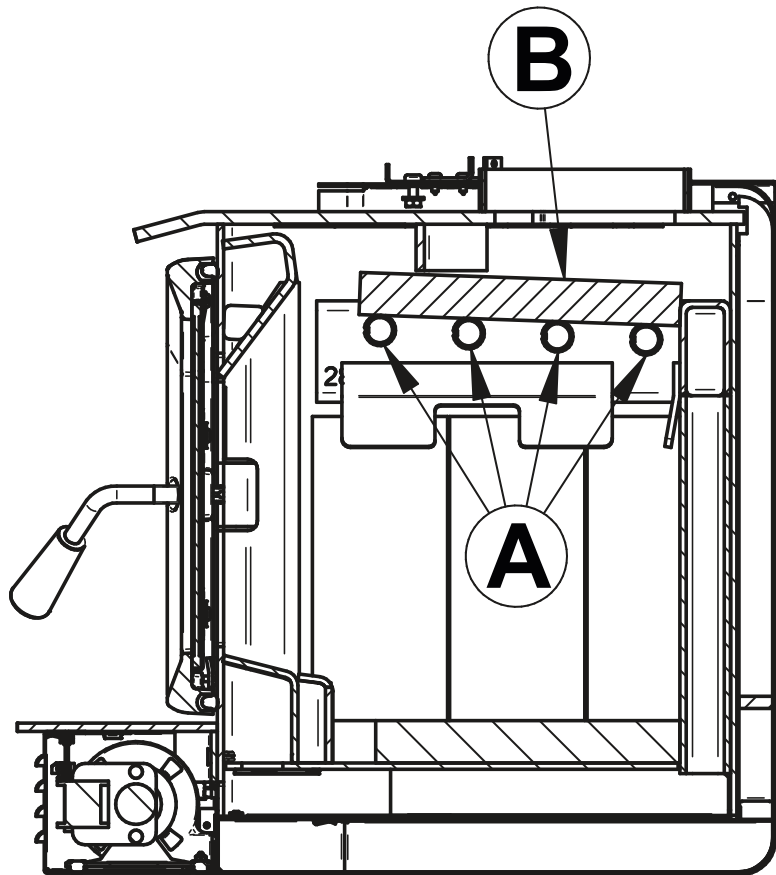
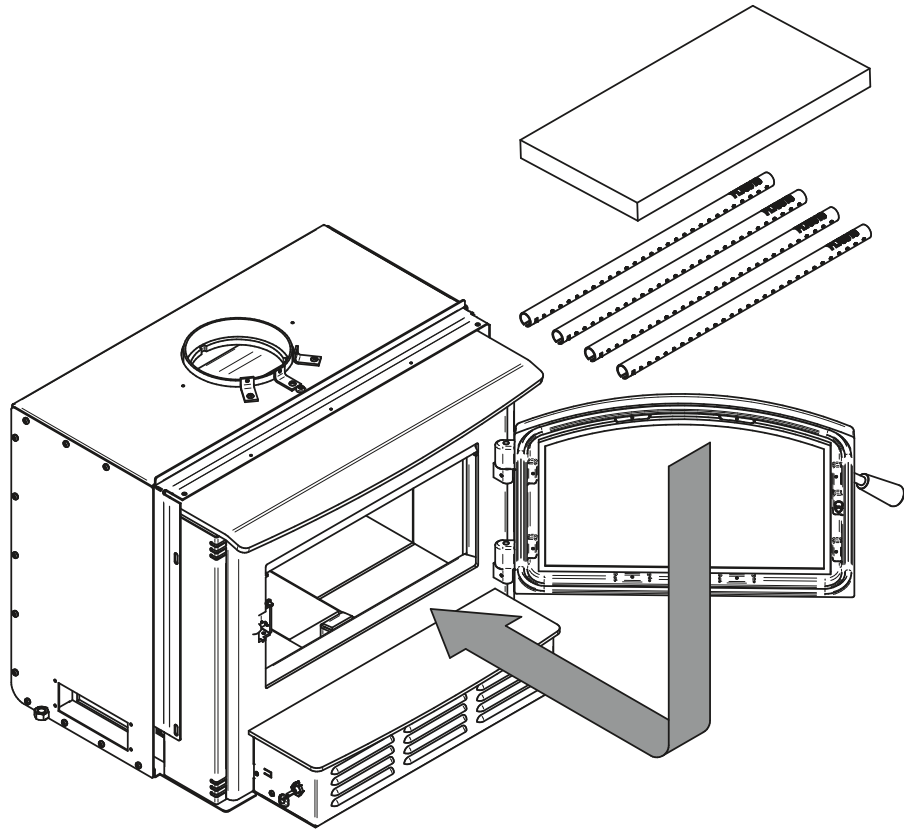
1. Starting with the rear tube, lean and insert the right end of the secondary air tube into the rear right channel hole. Then lift and insert the left end of the tube into the rear left channel.



2. Align the notch in the left end of the tube with the key of the left air channel hole. Using a « Wise grip » hold the tube and lock it in place by turning the tube as shown. Make sure the notch reaches the end of the key way.
3. Install the baffle.
4. Repeat steps 1 and 2 for the three other tubes.
5. To remove the tubes use the above steps in reverse order.

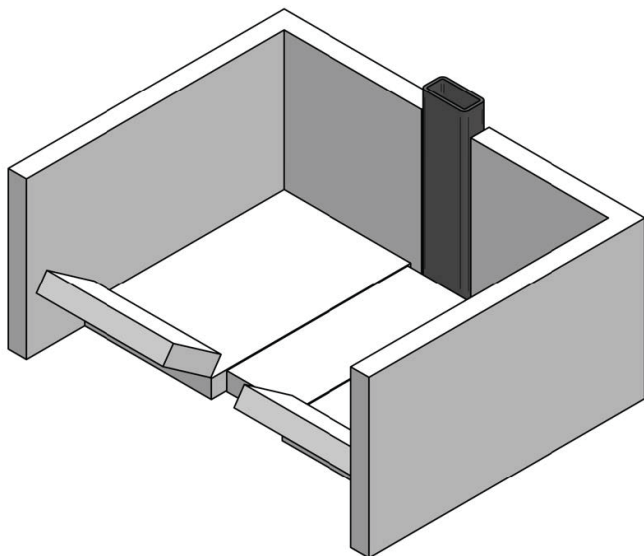


*Note that secondary air tubes **(A)** can be replaced without removing the baffle board **(B)** and that all tubes are identical.*

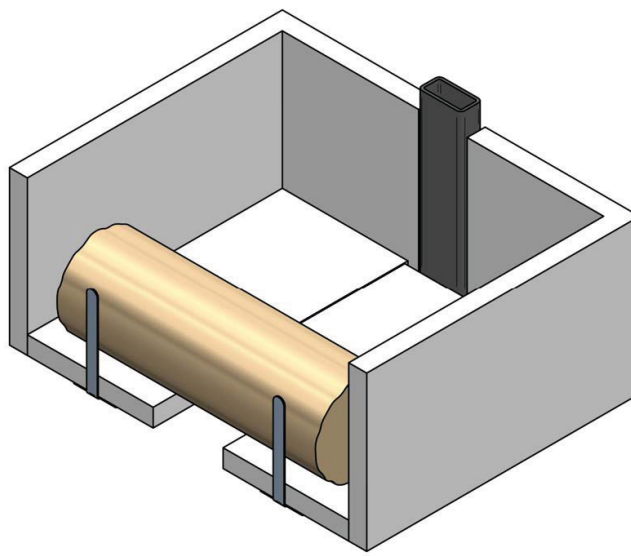


### 3.9 Log retainers installation

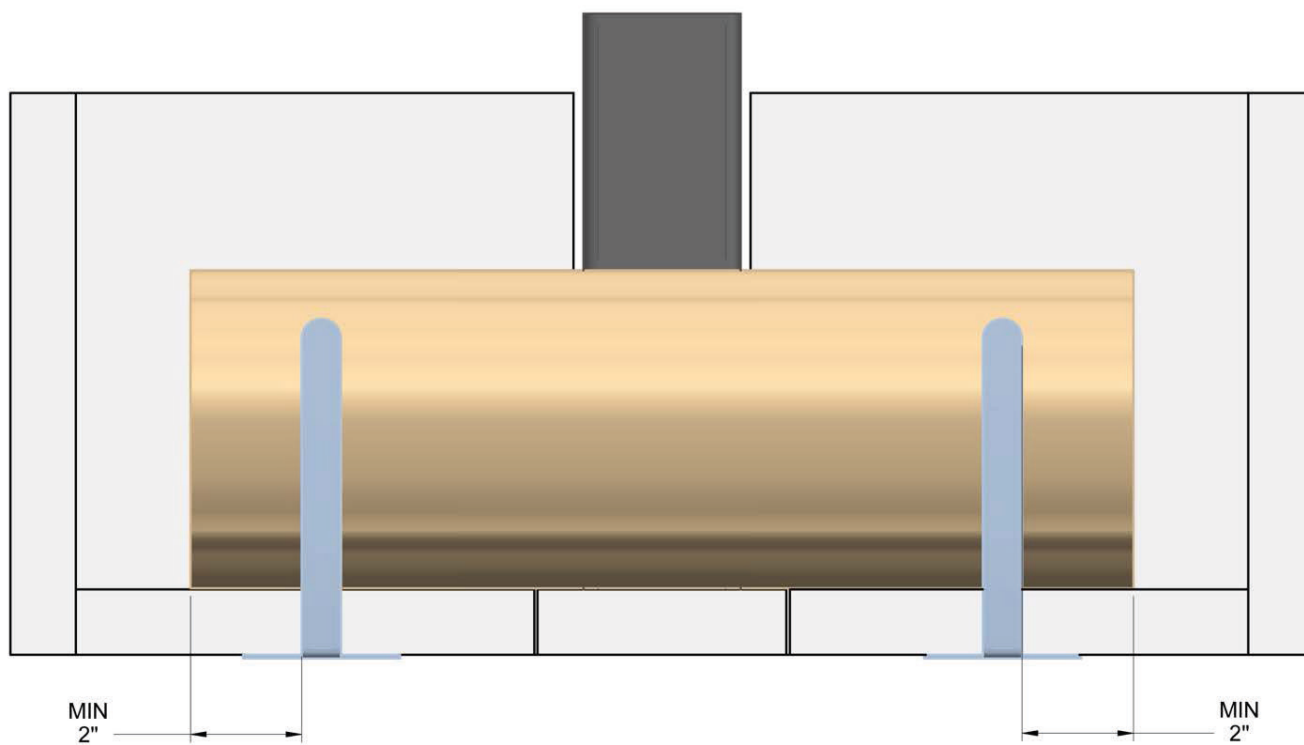
1.



2.



3.

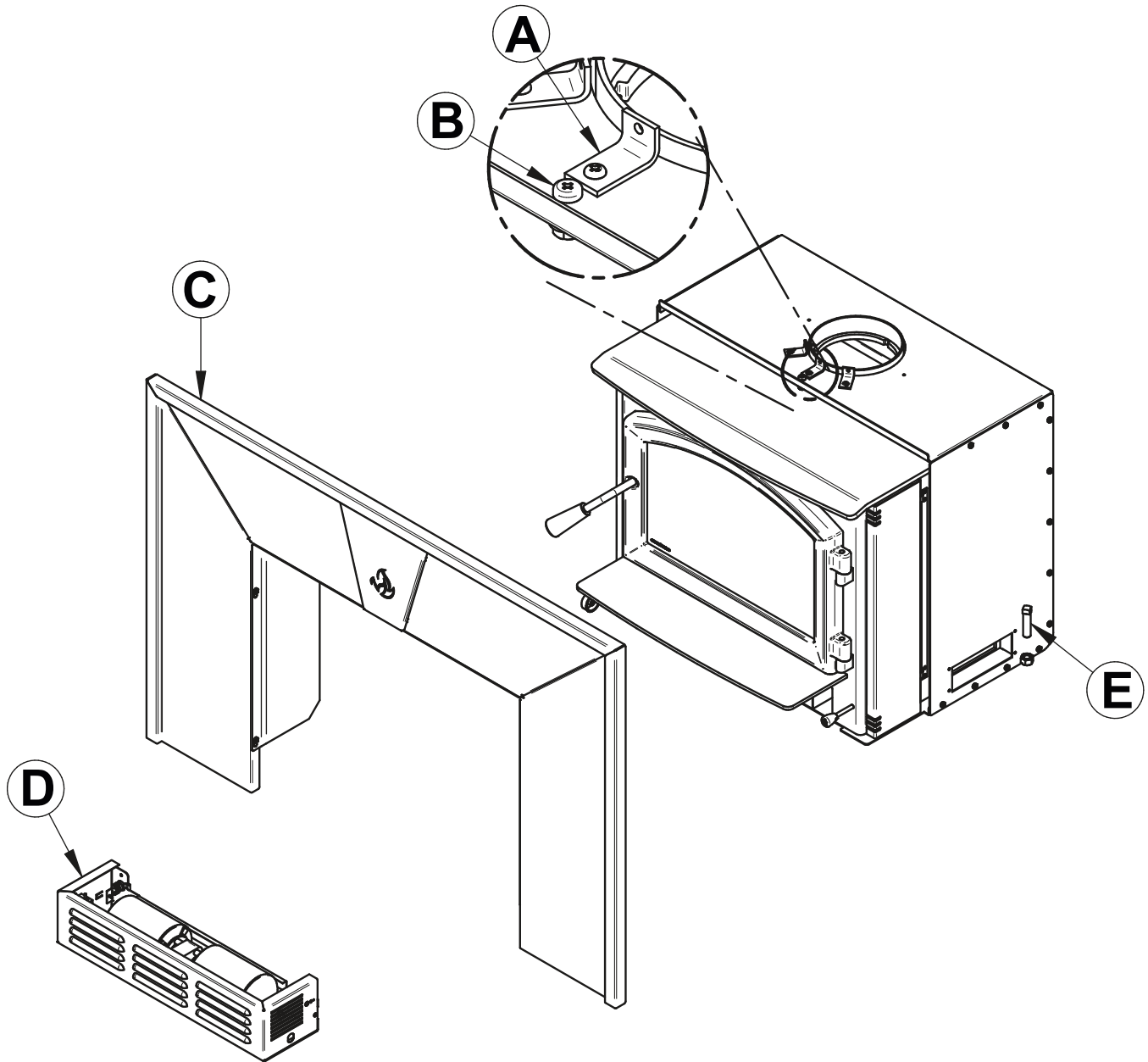


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### 3.10 Removal Instructions

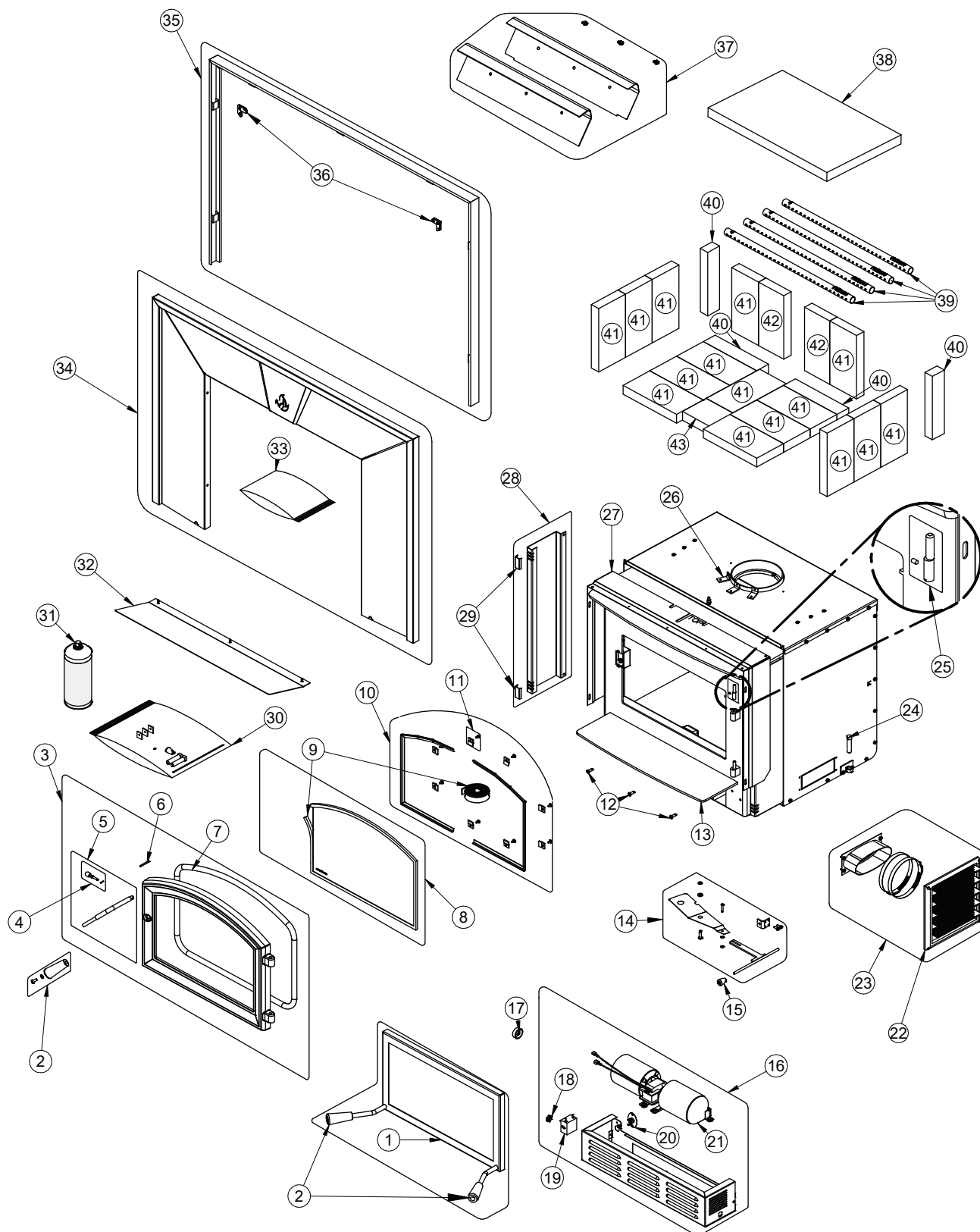
For inspecting purposes, the insert may need to be removed. To remove the insert, follow these instructions:

- Unscrew the faceplate fastener **(B)** holding the faceplate **(C)** on the insert.
- Remove faceplate **(C)** by pulling on it.
- Remove the blower assembly **(D)**.
- Remove the three screws securing the pipe connector **(A)**.
- Unscrew the bolts securing the insert to the floor on each side of the unit **(E)**.



### 3.11 Exploded Diagram and Parts List

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IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for this unit, please provide the model number and the serial number. We reserve the right to change parts due to technology upgrades or availability. Contact an authorized dealer to obtain any of these parts. Never use substitute materials. Use of non-approved parts can result in poor performance and safety hazards.

#	Item	Description	Qty
1	AC01315	RIGID FIRESCREEN	1
2	SE74166	HANDLE 30898 REPLACEMENT KIT	3
3	SE24358	SOLUTION 2.3 CAST IRON DOOR ASSEMBLY	1
4	AC09185	DOOR LATCH KIT	1
5	SE70698	REPLACEMENT HANDLE WITH LATCH KIT	1
6	30101	SPRING TENSION PIN 5/32"Ø X 1 1/2"L	1
7	AC06500	SILICONE AND 5/8" X 8' BLACK DOOR GASKET KIT	1
8	SE74822	GLASS WITH GASKET 17 11/16" L X 11 5/8" H	1
9	AC06400	3/4" X 6' FLAT BLACK SELF-ADHESIVE GLASS GASKET	2
10	SE74173	GLASS FRAME KIT	1
11	SE53585	GLASS RETAINER KIT WITH SCREWS (12 PER KIT)	1
12	30507	BLACK TORX SCREW WITH FLAT HEAD TYPE F 1/4-20 X 3/4"	3
13	SE74157	ASH SHELF ASSEMBLY	1
14	SE74169	INSERT PLATE KIT	1
15	30102	1/4" CAST STEEL AIR CONTROL HANDLE WITH MOUNTING SCREW	1
16	SE74159	INSERT BLOWER ASSEMBLY	1
17	44085	RHEOSTAT KNOB	1
18	44087	RHEOSTAT NUT	1
19	44080	RHEOSTAT WITHOUT NUT (MODEL KBMS-13BV)	1
20	44028	CERAMIC THERMODISC F110-20F	1
21	44089	DOUBLE CAGE BLOWER 144 CFM 115V - 60Hz - 1.1A	1
22	49028	5" WHITE AIR INTAKE TERMINATION	1
23	AC01298	5"Ø FRESH AIR INTAKE KIT	1
24	30337	SQUARE HEAD SET SCREW 1/2-13 X 1-3/4"	2
25	SE74167	DOOR HINGE REPLACEMENT KIT	1
26	PL34052	LINER FIXATION BRACKET	3
27	PL53869	FACEPLATE EXTENSION	1
28	SE53606	DECORATIVE SIDE PANEL ASSEMBLY	2
29	PL53550	NICKEL "U" SHAPED SIDE DECORATIVE ACCENT	1
30	SE46253	EB00064 INSTRUCTION MANUAL KIT	1
31	AC05959	METALLIC BLACK STOVE PAINT - 342 g (12oz) AEROSOL	1
32	AC01317	7 3/16" X 26" HEAT SHIELD FOR SURROUND/SHELF	1
33	SE15097	FACEPLATE HARDWARE KIT	1
34	AC01290	REGULAR FACEPLATE (29" X 44")	1
34	AC01292	LARGE FACEPLATE (32" X 50")	1

#	Item	Description	Qty
35	OA10128	BLACK LARGE FACEPLATE TRIMS (32" X 50")	1
35	OA10129	BRUSHED NICKEL LARGE FACEPLATE TRIMS (32" X 50")	1
35	OA10122	BLACK FACEPLATE TRIMS (29" X 44")	1
35	OA10123	BRUSHED NICKEL FACEPLATE TRIMS (29" X 44")	1
36	30456	AMS HARDWARE KIT (TAPPED CORNERS AND BACK PLATES)	2
37	SE65505	TOP AIR DEFLECTOR PROTECTOR KIT	1
38	21389	C-CAST BAFFLE 20" X 12 1/2" X 1 1/4"	1
39	PL65514	SECONDARY AIR TUBE	4
40	PL36056	2" X 9" 1 1/4" REFRACTORY BRICK HD	4
41	29020	4 1/2" X 9" X 1 1/4" REFRACTORY BRICK HD	15
42	PL36636	4 1/4" X 9" X 1 1/4" REFRACTORY BRICK HD	2
43	PL36084	4" X 4 1/2" X 1 1/4" REFRACTORY BRICK HD	1

## 4. ENERZONE LIMITED LIFETIME WARRANTY

The warranty of the manufacturer extends only to the original retail purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory. Proof of purchase (dated bill of sale), model name and serial number must be supplied when making any warranty claim to your ENERZONE dealer.

**This warranty applies to normal residential use only. This warranty is void if the unit is used to burn material other than cordwood (for which the unit is not certified by EPA) and void if not operated according to the owner's manual. Damages caused by misuse, abuse, improper installation, lack of maintenance, over firing, negligence or accident during transportation, power failures, downdrafts, venting problems or under-estimated heating area are not covered by this warranty. The recommended heated area for a given appliance is defined by the manufacturer as its capacity to maintain a minimum acceptable temperature in the designated area in case of a power failure.**

This warranty does not cover any scratch, corrosion, distortion, or discoloration. Any defect or damage caused by the use of unauthorized or other than original parts voids this warranty. An authorized qualified technician must perform the installation in accordance with the instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

The manufacturer may require that defective products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. Transportation fees to ship the product back to the purchaser will be paid by the manufacturer. Repair work covered by the warranty, executed at the purchaser's domicile by an authorized qualified technician requires the prior approval of the manufacturer. All parts and labour costs covered by this warranty are limited according to the table below.

The manufacturer, at its discretion, may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts. The manufacturer shall, in no event, be responsible for any uncommon, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product. A one-time replacement limit applies to all parts benefiting from lifetime coverage. This warranty applies to products purchased after September 1<sup>st</sup>, 2015.

DESCRIPTION	WARRANTY APPLICATION*	
	PARTS	LABOUR
Combustion chamber (welds only) and cast iron door frame.	Lifetime	5 years
Ceramic glass**, plating (manufacturing defect**) and convector air-mate.	Lifetime	N/A
Surrounds, heat shields, ash drawer, steel legs, pedestal, trims (aluminum extrusions), C-Cast baffle**, vermiculite baffle**, secondary air tubes**, removable stainless steel combustion chamber, deflectors and supports.	7 years	N/A
Handle assembly, glass retainers and air control mechanism.	5 years	3 years
Removable carbon steel combustion chamber components.	5 years	N/A
Standard and optional blower, heat sensors, switches, rheostat, wiring and electronics.	2 years	1 year
Paint (peeling**), gaskets, insulation, ceramic fiber blankets, refractory bricks (fireplace only***), and other options.	1 year	N/A
All parts replaced under the warranty.	90 days	N/A

**\*Subject to limitations above    \*\*Picture required    \*\*\*Limited to one replacement**

Labour cost and repair work to the account of the manufacturer are based on a predetermined rate schedule and must not exceed the wholesale price of the replacement part.

Shall your unit or a components be defective, contact immediately your **ENERZONE** dealer. To accelerate processing of your warranty claim, make sure to have on hand the following information when calling:

- Your name, address and telephone number
- Bill of sale and dealer's name
- Installation configuration
- Serial number and model name as indicated on the nameplate fixed to the back of your unit
- Nature of the defect and any relevant information

**Before shipping your unit or defective component to our plant, you must obtain an Authorization Number from your ENERZONE dealer. Any merchandise shipped to our plant without authorization will be refused automatically and returned to sender.**

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